



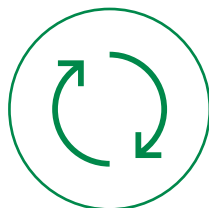
## Access Management System & Building Integration System **Software Maintenance Agreement (SMA)**

Our licensing scheme for Access Management System (AMS) and Building Integration System (BIS) is not based on a subscription model and remains valid indefinitely. However, in order to be up-to-date with latest security upgrades and other software related upgrades, we recommend to purchase our SMA. This guarantees you that the software you use is always secure and stable.

**With the annually renewable SMA you get:**



**Comprehensive support**



**Always the latest software version**



**Expert troubleshooting to prevent downtime**

Our dedicated team is here to handle the technicalities. Invest in worry-free maintenance and give your projects the continuous and reliable operation they deserve.



### **Stay secure with the latest software version**

Profit from regular system upgrades to ensure that your software and the related components are supported throughout the lifecycle of your project. Updates bring new functionalities to improve your operations and insure your systems to be as safe as possible.

### **Be able to always contact our tech support**

Our expert technical support team is dedicated to resolving any issues and providing effective solutions or workarounds. To access our support services, a valid Service Maintenance Agreement (SMA) is required, which can be purchased along with our software.



### **Learn more...**

**SMA in product catalog:**



**SMA conditions per country:**



**Service & Support brochure:**

