

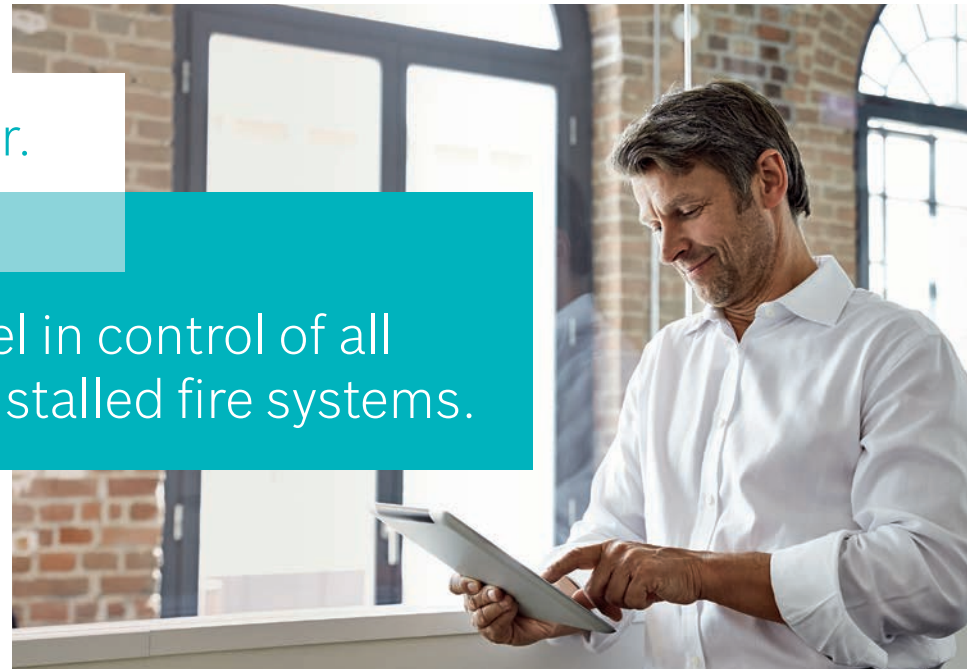


**BOSCH**

Invented for life

They feel safer.

You feel in control of all your installed fire systems.



## Bosch Remote Services The future of fire systems

When you're managing different fire systems across many locations, technology can be your greatest asset. Bosch can help you to provide customers with seamless remote support and enhanced performance, while cutting down on your maintenance and administration costs. Bosch Remote Services help monitor, maintain and service fire detection equipment, securely and efficiently.



### Remote Connect

A secure remote internet connection that enhances operations, giving system integrators a remote overview of the systems in their care. It facilitates better planning, execution and reporting of services.



### Remote Maintenance

Building on Remote Connect, Remote Maintenance delivers live fire system data and tools for system maintenance, making service calls at least 25% more efficient.



### Remote Alert

To ensure safety and preemptively solve service queries, integrators and business owners can receive immediate SMS and email notifications directly from their installed fire systems.



Remote  
Connect

A remote internet connection that enhances your operations.

- ▶ Secure remote connection for:
  - ▶ Configuration
  - ▶ Service
  - ▶ Troubleshooting
- ▶ Easy setup within 30 minutes
- ▶ Optimized for seamless integration into RPS

**Secure remote connection ensuring your data remains safe.**



Remote  
Maintenance

Maintain your systems efficiently with the integrated tool that monitors the conditions of every installed device.

- ▶ Access live fire system data
- ▶ Prepare detailed maintenance documentation while testing with a tablet-optimized interface
- ▶ Stay connected with the panel while maintaining the system
- ▶ Receive easy-to-understand fire system data
- ▶ Service history is stored within the Remote Services portal

**At least 25% efficiency increase, with reporting that's done simultaneously with maintenance.**



Remote  
Alert

Customized alerts, sent to you and your customers for additional peace of mind.

- ▶ Faults and alarms are automatically transmitted to mobile devices via SMS and email
- ▶ Easy user management: define roles for responsible persons

**End customers get transparency, you maintain systems more efficiently.**



## Data Security

Your privacy is important to us, so we keep your data safe and secure.