

# **Technical Information**

Date: 13.08.2020

Official: Eckl

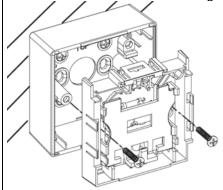
Department: BT-FIR/MKP1

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Tech. Information No.		2314/	2314 / 2020							
Subject:			MCP_ROW_Indoor							
- Cubjecti				mor_non_moor						
Short Description:			Installa	Installation note for correct installing MCP indoor devices.						
Hardw	are	e 🗵 De		vice	Module	□РСВА				
Softwa	vare		☐ App	pplication		Driver / Extension		Firmware		
Affecto (detail	ed Produ s)	cts	CTN	CTN		SAP no.	Aff.	. version	New version	
GLT/ROW manual call point			FM	C-300RW-GSGBU(ind	F01U012724	n/a		n/a		
GLT/ROW manual call point			FM	C-300RW-GSGRD(ind	door)	F01U012771	n/a		n/a	
GLT/ROW manual call point			FM	C-300RW-GSGYE(inc	door)	F01U012778	n/a		n/a	
LSN/ROW manual call point			FM	C-420RW-GFGRD(inc	door)	F01U012783	n/a		n/a	
LSN/ROW manual call point			FM	C-420RW-GSGBU(ind	door)	F01U012707	n/a		n/a	
LSN/ROW manual call point			FM	C-420RW-GSGRD(inc	door)	F01U012781	n/a		n/a	
LSN/ROW manual call point			FM	C-420RW-GSGYE(inc	door)	F01U012787	n/a		n/a	
LSN/ROW manual call point			FM	C-420RW-GSRBU(inc	door)	F01U012708	n/a		n/a	
LSN/ROW manual call point			FM	C-420RW-GSRYE(inc	F01U012788	n/a		n/a		
LSN/ROW manual call point			FM	C-420RW-GSRRD(ind	door)	F01U012782	n/a		n/a	
GLT/ROW manual call point			FM	C-300RW-GSRBU(inc	door)	F01U012770	n/a		n/a	
GLT/RO	W manual c	all point	FM	C-300RW-GSRYE(inc	door)	F01U012779	n/a		n/a	
GLT/ROW manual call point			FM	C-300RW-GSRRD(inc	door)	F01U012777	n/a		n/a	
			_							
Number of delivered device				ces n/a						
Period of delivery				from: n/a				to: n/a		
Affected serial numbers			s	from:			to:			
D!!4	y Level	0								
	y Levei			4	1: - 4 - 1	L. /				
<u> </u>		The change has to be made <b>immediately</b> (see dates below)								
II		The change has to be made during the next inspection.								
III	<del>-</del>			e made, if the error pattern recurs and with new installations.						
None		Gener	ai informa	tion (like new tool, new feature, new SW release)						
Action	Plan									
	Arrange re-work of stock (CSO)									
	Arrange re-work of stock (customer)									
	Arrange re-work of installed products									
	See detailed actions on following pages									
Occ detailed detions on following pages										
Start Date				Completion Date						

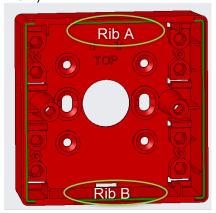


#### **New Features:**

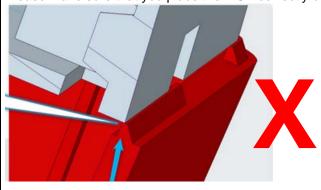
Please be careful when conducting the following step from the installation manual:



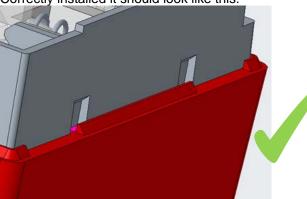
It is possible that the manual call point housing does not fit easily between the positioning ribs (Rib A and Rib B).



Please make sure that you place the MCP correctly between these ribs. Do not accept overlap like this:



Correctly installed it should look like this:



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## Installation Note for all manual call points (RW) indoor types:

Herewith we point out that a wrong installation of manual call points FMC 300RW and FMC 420RW indoor series could affect the IP class. To ensure that IP class is not affected due to wrong installation please be aware that the backside and the front side of manual call point housing fits perfectly together. Therefore it is recommended to check also the field during next periodical inspections.

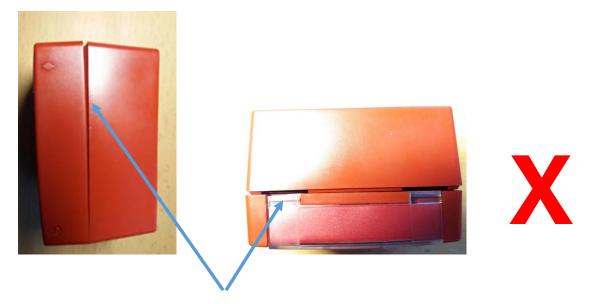
#### 1. How it shall look like:







# 2. How it don't shall look like:

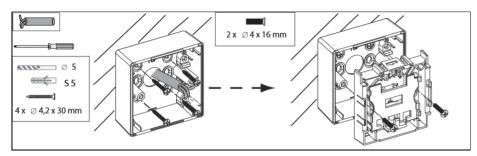


In case of wrong installation a cleft is visible as shown in the pictures above.

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### 3. At which installation step you should take care:



2

In the installation guide of the manual call points RW types you can find step 2 assembling, as shown above in that screenshot.

Required Components	Part no.
Attachment(s)	

BU Manager	Thomas Knauel	Clerk in Charge:	Michael Heckl
		0.0	

## **Distribution**

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