

Technical Information	Date: Official: Department:	06.11.2023 Heckl BT-FS/MKP3
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Tech. Information No.	2554 / 2023			
Subject:	FPP 5000 / Wrong wiring on power supply holder			
Short Description:	On a FPP 5000 a wrong wiring on power supply holder was detected. In the pre-installed cable, the L1(brown wire) and protective ground (green-yellow wire) were mixed up.			
	Attention life safety risk: Electrical hazard may occur!			
	Successfully commissioned installations are not affected. a			

Hardware	$\boxtimes$	Device	🖾 Module	D PCBA
Software		Application	Driver / Extension	🗌 Firmware

Affected Products (details)	CTN	SAP no.	Aff. version	New version
External power supply kit	FPP 5000	F.01U.511.307		
Mounting frame for power supply, medium	PMF 0002 A	F.01U.511.306		

Number of delivered devices		
Period of delivery	from:	to:.
Affected serial numbers	from:	to:

Priorit	y Level	Criterion
I		The change has to be made <b>immediately</b> (see dates below)
П		The change has to be made during the next inspection.
Ш	$\square$	Change has to be made, if the error pattern recurs and with new installations.
None		General Information (like new tool, new feature, new SW release)

Action	Action Plan				
$\square$	Inform customers				
	Arrange re-work of stock (CSO)				
$\square$	Arrange re-work of stock (customer)				
	Arrange re-work of installed products				
	See detailed actions on following pages				

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Start Date	Immediately	Completion Date		
Detailed Actions:				
	s, before connecting the power	supply unit to mains yo	Itage the correct internal	
	cable needs to be checked. If th			
to the correct wiring		le entre pattern occurs,	the wiring has to be changed	
to the correct withing	5.			
d.				
		Correct Wiring		
Wilding				
		~ ~ ~		
	yellow and			
	changed			
	gelb und the braun sind			
	vertauscht (20)			
		RA	Y	
		ABBBN		
Removed features:				
<u> </u>				
Solved Issues:				
Notes:				
Required Compon	ents		Part no.	
Required Compon	ents		Part no.	
Required Compon	ents		Part no.	

## Attachment(s)

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BU Manager		Thomas Knauel	Clerk in Charge:	Michael Heckl		
Distribution						
	$\boxtimes$	Ivan Martinko (BT/QMM-FS), Gerhard Puechler (BT/QMM-FS),				
ion R ems		Andreas Speich (BT/QMM-FS)				
		Thomas Knauel (BT-FS/MKP BT-FS/PJ-PG), Kristof Vandenberghe (BT-FS/MKP1), Bernd Harbers BT-FS/MKP1)				
Distribution BU FIR ire Systems	$\square$	Ron Marier (BT-FS/MKP3), Michae	el Heckl (BT-FS/MKP3	3)		
Dist Bl Fire		Josef Angstenberger (BT-FS/MKR-EU), Jakub Bednarz (BT-FS/MKR-EU BT-FS/MKA- EU)				
	$\square$	Kah Seong Ong (BT-FS/SAM-AP BT-FS/MKR-AP), Leonard Hew (BT-FS/MKR-AP)				
Renato Lima (BT-FS/MKR-LA), James Mottorn (BT-FS/MKP-AM)				IKP-AM)		
		Falix Sahrimof (DT ASA/MI/D DT A				
	$\boxtimes$	Felix Schrimpf (BT-ASA/MKP BT-A	SANNINC)			
	$\boxtimes$	Konrad Proyer (BT-ASA/MSR-Sab), Andre Dias (BT-ASA/SRA-LA), Jim Wilson (BT-ASA/TCR-Lio BT-ASA/MSR2-Lio), Khiang Tan Woo (BT-ASA/SRA-AP)				
ties 1	$\boxtimes$	Manjit Gill (BT-ASA/STS2-EU)				
Other parties affected		Teleservice Support (SO/OPM8.10Mb)				
	$\boxtimes$	Holger Behrens (BT-IE/SPM-SF)				
	$\boxtimes$	Petra Adelmann (BT-IE/CTA-CSS1)				
		David Ziegler (BT-IE/SPM-SF), Ines (BT-IE/XSP-NL), Jaap Smit (BT-IE/ (BT-IE/XSP-NL)				