

## Date: 30.03.2015 **Technical Information** Official: Heckl Department.: ST-FIR/MKP3 Tech. Information No. 1917 / 2015 **Subject:** Aerosol Smoke Test Gas **Short Description:** " ... (batch) 5275 is not triggering the alarms of smoke detectors Hardware $\boxtimes$ □ Device ☐ Module □ PCBA ☐ Driver / Extension **Software** ☐ Application ☐ Firmware **Affected Products (details) CTN** SAP no. Aff. version **New version** Aerosol Smoke Test Gas FME-Test-Smoke F.01U.301.104 Number of delivered devices Period of delivery from: 04 Dec 2014 to: 24 March. 2015 Affected serial numbers from: only batch #5275 to: only batch #5275 **Priority Level** Criterion The change has to be made **immediately** (see dates below) Ш The change has to be made during the next inspection. Ш M Change has to be made, if the error pattern recurs and with new installations. None General Information (like new tool, new feature, new SW release) **Action Plan** $\boxtimes$ Inform customers $\bowtie$ Arrange re-work of stock (NSO) Arrange re-work of stock (customer) $\square$ Arrange re-work of installed products $\boxtimes$ See detailed actions on following pages **Start Date Completion Date**



## Error(s) and Effect(s)

The reason, why the Aerosol Smoke Test Gas cans from batch 5275 are not triggering the alarms is that the level of active ingredient was too low. That means, that the technician who is testing the Smoke Detectors needs a lot of more Test Gas as usual.

## Cause

The only reason that 5275 is not triggering the alarms is that the level of active ingredient was too low. The other components would not effect the ability to trigger alarms.

## Action(s)

In case of malfunction the batch 5275 can be complained at ASA. ASA will deliver new cans from CDC . Faulty cans must not be returned to ASA.

- 1. CDC stock is cleared
- 2. CSO and branch-office stock has to be checked

The batch number is currently not detailed on the outer box. The batch number is only on the buttom of each can. For new orders, beginning 24.March.2015 the batch numbers are marked on the outer box by supplier.

Required Components	Part no.
A44 - I 4/->	

Attachment(s)	
pictures of the Aerosol Smoke Test gas cans.	

BU Manager	Knauel	Clerk in Charge:	Heckl
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Distribu	Distribution				
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tion R		Celebi Guenay (ST-FIR/QMM), Knauel Thomas (ST-FIR/MKP ST-FIR/MKT), Heckl Michael (ST-FIR/MKP3), Kriegbaum Kurt (ST-FIR/QMM)			
		Angstenberger Josef (ST-FIR/MKR-EU)			
		Lim Yong Gang (ST/SRM-AP), Leonard Hew (ST-FIR/MKR-AP), Quek Daniel (ST-CO/MKR2-AP)			
		Squarize Alex (ST/SRM-LA), Pinto Erik (ST/STS-LA ST-ASA/SRA-LA), Gundlach Daniel (ST/SRM-NA ST/SBV1-NA)			
		Hossmann Daniela (ST-IN/MKR-EU), Kugler Gerhard (ST-IN/MKR2-EU), Endres Dirk (ST-IN/QMM)			
Distribution BU IN		Berberian Alexandra (ST-IN/MKR-SEF), Ferrao Eduardo (ST-IN/MKR-SEI), Karlsson Mathias (ST-IN/MKR-SEN), Tantry Ananth (ST-IN/MKR-SEM)			
Dis		Mechler Tom (ST-IN/MKR-NA)			
		Loh Leon (ST-ESS/MKP1.4), Maier Holger (ST-ESS/MKP1.2), Wings Maarten (ST-ESS/MKP1.3), Redeker Bernd (ST-ESS/QMM), Jan von Rosenstiel (ST-ESS/MKP1.1), Reinhard Bloss (ST-ESS/MKP1)			
uo s		Funke Thomas (ST-ESS/ENG)			
Distribution BU ESS		Nikolas Mangold-Takao (ST-ESS/MKP1), Jaco Liebetrau (ST-ESS/MKT)			
		Markus Brack (ST-ESS/MKP2.3), Huse Istvan (ST/PRM2-EU), Law Jeffrey (ST/PRM1-AP)			
		Gary Deng (ST-PRM-CN), James Judson (ST-IN/MKR-NA)			
Other parties affected		Steidle Kurt (ST-ASA/PRM1)			
		Proyer Konrad (ST-ASA/SRA-EU), Schrimpf Felix (ST-ASA/PRM), Wilson Jim (ST-ASA/SRA-AM), Tan Woo Khiang (ST/ASA-AP)			
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