

Technical Information	Date: 13.08.2015 Official: Stefan Haug Department.: ST-FIR/MKP1.2
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Tech. Information No.	1951 / 2015
Subject:	FAA-500-X; FCA-500-X; FCP-500-X: Detector clamps in the detector base

Short Description:	Detector clamps in the detector base. In case of dismounting, the detector head probably sticks in the base.
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Hardware <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Device	<input type="checkbox"/> Module	<input type="checkbox"/> PCBA
Software <input type="checkbox"/>	<input type="checkbox"/> Application	<input type="checkbox"/> Driver / Extension	<input type="checkbox"/> Firmware

Affected Products (details)	CTN	SAP no.	Aff. version	New version
see attached xls.-file				

Number of delivered devices	4562 pcs		
Period of delivery	from: 18.06.2014	to: 17.05.2015	
Affected serial numbers	from: n.a.	to: n.a.	

Priority Level	Criterion
I	<input type="checkbox"/> The change has to be made immediately (see dates below)
II	<input type="checkbox"/> The change has to be made during the next inspection.
III	<input checked="" type="checkbox"/> Change has to be made, if the error pattern recurs and with new installations.
None	<input type="checkbox"/> General Information (like new tool, new feature, new SW release)

Action Plan	
<input type="checkbox"/>	Inform customers
<input type="checkbox"/>	Arrange re-work of stock (NSO)
<input type="checkbox"/>	Arrange re-work of stock (customer)
<input type="checkbox"/>	Arrange re-work of installed products
<input checked="" type="checkbox"/>	See detailed actions on following pages

Start Date	n.a.	Completion Date	n.a.
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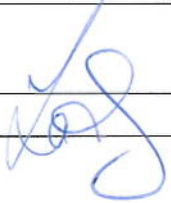

Error(s) and Effect(s)
 The above mentioned detector bases have a small slider where the detector fits in. The bases, which have been produced in the mentioned time frame have a small burr at the slider, which makes dismounting of the detector head more difficult.

Cause
 Due to change of the tooling, a combination of effects (burrs) could lead to the fact that the detector is sticking into the base.

Action(s)
 In case of customer complaints, please exchange the base by a new one. Please follow the common AES (advanced exchange swap) ASA process.

Required Components	Part no.
one to one replacement of the parts, mentioned in the attached xls file	see xls file

Attachment(s)
 xls file (List of affected products) via eMail attachment

BU Manager  **Clerk in Charge:** 

Distribution	
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Distribution BU FIR	<input checked="" type="checkbox"/> Celebi Guenay (ST-FIR/QMM), Knauel Thomas (ST-FIR/MKP ST-FIR/MKT), Heckl Michael (ST-FIR/MKP3) <input checked="" type="checkbox"/> Angstenberger Josef (ST-FIR/MKR-EU) <input checked="" type="checkbox"/> Lim Yong Gang (ST/SRM-AP), Leonard Hew (ST-FIR/MKR-AP), Quek Daniel (ST-CO/MKR2-AP) <input checked="" type="checkbox"/> Squarize Alex (ST/SRM-LA), Pinto Erik (ST/STS-LA ST-ASA/SRA-LA), Render Chelsea (ST/SRM-NA) <input checked="" type="checkbox"/> Mast Karl-Heinz
Distribution BU IN	<input type="checkbox"/> Hossmann Daniela (ST-IN/MKR-EU), Kugler Gerhard (ST-IN/MKR2-EU), Endres Dirk (ST-IN/QMM) <input type="checkbox"/> Berberian Alexandra (ST-IN/MKR-SEF), Tantry Ananth (ST-IN/MKR-SEM), Karlsson Mathias (ST-IN/MKR-SEN), Rodriguez Herrero Jose Manuel (ST-IN/MKR-SEI), Oppab Maria (ST-IN/MKR-SAN), Malek Michal (ST/MKR-SEP) <input type="checkbox"/> Mechler Tom (ST-IN/MKR-NA) <input type="checkbox"/>
Distribution BU ESS	<input type="checkbox"/> Loh Leon (ST-ESS/MKP1.4), Maier Holger (ST-ESS/MKP1.2), Wings Maarten (ST-ESS/MKP1.3), Redeker Bernd (ST-ESS/QMM), Jan von Rosenstiel (ST-ESS/MKP1.1), Reinhard Bloss (ST-ESS/MKP1) <input type="checkbox"/> Funke Thomas (ST-ESS/ENG) <input type="checkbox"/> Nikolas Mangold-Takao (ST-ESS/MKP1), Jaco Liebetrau (ST-ESS/MKT) <input type="checkbox"/> Markus Brack (ST-ESS/MKP2.3), Huse Istvan (ST/PRM2-EU), Law Jeffrey (ST/PRM1-AP) <input type="checkbox"/> Gary Deng (ST-PRM-CN), James Judson (ST-IN/MKR-NA) <input type="checkbox"/>
Other parties affected	<input checked="" type="checkbox"/> Steidle Kurt (ST-ASA/PRM1) <input checked="" type="checkbox"/> Proyer Konrad (ST-ASA/SRA-EU), Schrimpf Felix (ST-ASA/PRM), Wilson Jim (ST-ASA/SRA-AM), Tan Woo Khiang (ST/ASA-AP) <input checked="" type="checkbox"/> Pedolzky Georg (ST-BT/PRM1) <input type="checkbox"/> <input type="checkbox"/>

