

## Date: 27.10.2015 **Technical Information** Official: Marier Department.: ST-FIR/MKP3 Tech. Information No. 1961 / 2015 Power supply housing PSF-0002 A and PMF-0004 A **Subject:** 230V~ wire insulation nicked / tie-wrap in false position **Short Description:** □ РСВА $\boxtimes$ □ Device Module Hardware Software ☐ Driver / Extension ☐ Firmware Application **Affected Products (details)** Aff. version CTN SAP no. **New version** PMF-0004 A 4.998.137.294 power supply housing big 4.998.137.293 PSF-0002 A power supply housing small Number of delivered devices Period of delivery from: to: Affected serial numbers from: to: **Priority Level** Criterion The change has to be made immediately (see dates below) The change has to be made during the next inspection. Ш $\boxtimes$ Change has to be made, if the error pattern recurs and with new installations. General Information (like new tool, new feature, new SW release) None **Action Plan** $\boxtimes$ Inform customers Arrange re-work of stock (NSO) П Arrange re-work of stock (customer) Arrange re-work of installed products See detailed actions on following pages **Start Date Completion Date**



## Error(s) and Effect(s)

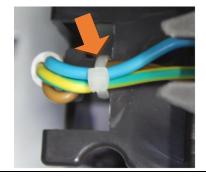
Recently two issues were reported concerning the power supply brackets inside the housings PSF-0002 A and PMF-0004 A.

1. The wire insulation was nicked on the 230V~ cable, in one case down to the bare wire. See picture.

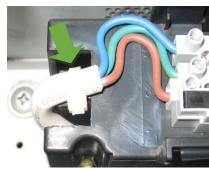


2. The tie-wrap was wrapped around the wire insulation (improper strain-relief) and not around the cable sheath.

false



correct



## Cause

Incident during cable stripping and pre-wiring process

## Action(s)

- The cable supplier has been informed to take corrective action.
- Housings on stock are currently being inspected and will be un-blocked after inspection is completed.
- If such a case is detected on site the electrician/skilled technician is required to assess the situation and if necessary to take proper corrective action.



(cable type used in above mentioned housings)

Required Components	Part no.

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Security Systems	(a) BOSCH
Attachment(s)	

BU Manager	Knauel	Clerk in Charge:	Marier



Distribution					
Distribution BU FIR		Celebi Guenay (ST-FIR/QMM), Knauel Thomas (ST-FIR/MKP ST-FIR/MKT), Heckl Michael (ST-FIR/MKP3)			
		Angstenberger Josef (ST-FIR/MKR-EU)			
		Lim Yong Gang (ST/SRM-AP), Leonard Hew (ST-FIR/MKR-AP), Quek Daniel (ST-CO/MKR2-AP)			
		Squarize Alex (ST/SRM-LA), Pinto Erik (ST/STS-LA ST-ASA/SRA-LA), Render Chelsea (ST/SRM-NA)			
		Hossmann Daniela (ST-IN/MKR-EU), Kugler Gerhard (ST-IN/MKR2-EU), Endres Dirk (ST-IN/QMM)			
Distribution BU IN		Berberian Alexandra (ST-IN/MKR-SEF), Tantry Ananth (ST-IN/MKR-SEM), Karlsson Mathias (ST-IN/MKR-SEN), Rodriguez Herrero Jose Manuel (ST-IN/MKR-SEI), Oppab Maria (ST-IN/MKR-SAN), Malek Michal (ST/MKR-SEP)			
		Mechler Tom (ST-IN/MKR-NA)			
Distribution BU ESS		Loh Leon (ST-ESS/MKP1.4), Maier Holger (ST-ESS/MKP1.2), Wings Maarten (ST-ESS/MKP1.3), Redeker Bernd (ST-ESS/QMM), Jan von Rosenstiel (ST-ESS/MKP1.1), Reinhard Bloss (ST-ESS/MKP1)			
		Funke Thomas (ST-ESS/ENG)			
		Nikolas Mangold-Takao (ST-ESS/MKP1), Jaco Liebetrau (ST-ESS/MKT)			
		Markus Brack (ST-ESS/MKP2.3), Huse Istvan (ST/PRM2-EU), Law Jeffrey (ST/PRM1-AP)			
		Gary Deng (ST-PRM-CN), James Judson (ST-IN/MKR-NA)			
Other parties affected		Steidle Kurt (ST-ASA/PRM1)			
		Proyer Konrad (ST-ASA/SRA-EU), Schrimpf Felix (ST-ASA/PRM), Wilson Jim (ST-ASA/SRA-AM), Tan Woo Khiang (ST/ASA-AP)			
her parti affected		Pedolzky Georg (ST-BT/PRM1)			
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