References
demonstrating our wide-ranging security, safety and communications systems expertise and the related solutions
Map of reference locations worldwide
Our business fields

Security
- Video Systems
- Access Control Systems
- Intrusion Alarm Systems
- Building Integration System
- BVMS
- Software and Services

Safety
- Fire Alarm Systems
- Public Address and Voice Alarm

Communications
- Commercial Audio
- Mission-critical Communication
- Professional Sound
- Conference and Discussion
Our Verticals

<table>
<thead>
<tr>
<th>Airports</th>
<th>Marine/Transportation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bank Branches</td>
<td>Multi-store Retail</td>
</tr>
<tr>
<td>Centralized Power Generation</td>
<td>Museums</td>
</tr>
<tr>
<td>City Surveillance</td>
<td>Office/Apartment Buildings</td>
</tr>
<tr>
<td>Congress</td>
<td>Railway/Metro</td>
</tr>
<tr>
<td>Education</td>
<td>Shopping Malls</td>
</tr>
<tr>
<td>Exhibition Centers</td>
<td>Stadiums</td>
</tr>
<tr>
<td>Harbors</td>
<td>Traffic Monitoring</td>
</tr>
<tr>
<td>Hospitals/Health Institutions</td>
<td>Tunnels</td>
</tr>
<tr>
<td>Hotels</td>
<td>Warehouses</td>
</tr>
<tr>
<td>Manufacturing Plants</td>
<td>Others</td>
</tr>
</tbody>
</table>
## Overview of our references (1)

<table>
<thead>
<tr>
<th>Vertical</th>
<th>Country</th>
<th>Reference Name</th>
<th>Year of installation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airports</td>
<td>China</td>
<td>Beijing Daxing, International Airport</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>China</td>
<td>Changchun Longjia Airport</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>China</td>
<td>Chengdu Tianfu International Airport</td>
<td>2021</td>
</tr>
<tr>
<td></td>
<td>Philippines</td>
<td>Mactan-Cebu International Airport</td>
<td>2020</td>
</tr>
<tr>
<td>Bank Branches</td>
<td>Croatia</td>
<td>Raiffeisenbank</td>
<td>2018</td>
</tr>
<tr>
<td>Centralized Power Generation</td>
<td>New Zealand</td>
<td>Northpower</td>
<td>2019</td>
</tr>
<tr>
<td>City Surveillance</td>
<td>Italy</td>
<td>Cles public video surveillance</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>Italy</td>
<td>Bosco Virgiliano, Mantova</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>Thailand</td>
<td>Koh Kaew roadways</td>
<td>2022</td>
</tr>
<tr>
<td>Congress</td>
<td>Italy</td>
<td>Congress center</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>Singapore</td>
<td>33rd ASEAN Summit</td>
<td>2019</td>
</tr>
</tbody>
</table>
Overview of our references (2)

<table>
<thead>
<tr>
<th>Vertical</th>
<th>Country</th>
<th>Reference Name</th>
<th>Year of installation</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Malaysia</td>
<td>Shah Alam City Council</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>UK</td>
<td>Wiltshire Council Conferencing System</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>Italy</td>
<td>Sala delle Baleari Pisa</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>UK</td>
<td>Basingstoke Borough Council</td>
<td>2019</td>
</tr>
<tr>
<td>Education</td>
<td>Italy</td>
<td>Biblioteca Beghi</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>China</td>
<td>Schwarzman College, Tsinghua University</td>
<td>2017</td>
</tr>
<tr>
<td></td>
<td>Hungary</td>
<td>Budapest, Business School</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>Italy</td>
<td>Politecnicodi Torino</td>
<td>2019</td>
</tr>
<tr>
<td>Exhibition Centers</td>
<td>China</td>
<td>Shenzhen World Exhibition and Convention Center</td>
<td>2019</td>
</tr>
<tr>
<td>Harbors</td>
<td>Peru</td>
<td>Puerto Paracas</td>
<td>2021</td>
</tr>
<tr>
<td>Vertical</td>
<td>Country</td>
<td>Reference Name</td>
<td>Year of installation</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>----------</td>
<td>-----------------------------------------------------</td>
<td>----------------------</td>
</tr>
<tr>
<td>Hospitals/Health institutions</td>
<td>Turkey</td>
<td>Adana Integrated Health Campus</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>USA</td>
<td>Houston Methodist Hospital</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>Italy</td>
<td>Vidas</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>Brazil</td>
<td>Hospital Centro Médico Campinas</td>
<td>2021</td>
</tr>
<tr>
<td>Hotels</td>
<td>UK</td>
<td>Midland Hotel</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>Panama</td>
<td>Hotel Las Américas Golden Tower</td>
<td>2017</td>
</tr>
<tr>
<td></td>
<td>Kazakhstan</td>
<td>Hilton Hotel Astana</td>
<td>2019</td>
</tr>
<tr>
<td>Manufacturing Plants</td>
<td>Italy</td>
<td>Granarolo Modena</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>Mexico</td>
<td>Casa Cuervo</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>Taiwan</td>
<td>Semiconductor Manufacturing Company</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>China</td>
<td>Semiconductor Manufacturing International Corporation</td>
<td>2019</td>
</tr>
</tbody>
</table>
## Overview of our references (4)

<table>
<thead>
<tr>
<th>Vertical</th>
<th>Country</th>
<th>Reference Name</th>
<th>Year of installation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufacturing Plants</td>
<td>Ecuador</td>
<td>Industria Cartonera Palmar Machala</td>
<td>2020</td>
</tr>
<tr>
<td></td>
<td>India</td>
<td>Lupin Limited</td>
<td>2023</td>
</tr>
<tr>
<td></td>
<td>Italy</td>
<td>Richetti Food Industry</td>
<td>2017</td>
</tr>
<tr>
<td></td>
<td>Poland</td>
<td>BSH Home Appliances</td>
<td>2020</td>
</tr>
<tr>
<td>Marine Transportation</td>
<td>Finland</td>
<td>Polaris Icebreaker</td>
<td>2018</td>
</tr>
<tr>
<td>Multi-store retail</td>
<td>China</td>
<td>McDonalds</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>USA</td>
<td>Walgreens</td>
<td>2015</td>
</tr>
<tr>
<td>Museums</td>
<td>China</td>
<td>Emperor Qinshihuang's Mausoleum Site</td>
<td>2020</td>
</tr>
<tr>
<td>Office / Apartment buildings</td>
<td>Poland</td>
<td>Port Praski</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>Philippines</td>
<td>Citibank Plaza</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>Vietnam</td>
<td>Deutsches Haus Ho Chi Minh City</td>
<td>2019</td>
</tr>
</tbody>
</table>
## Overview of our references (5)

<table>
<thead>
<tr>
<th>Vertical</th>
<th>Country</th>
<th>Reference Name</th>
<th>Year of installation</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Office / Apartment buildings</strong></td>
<td>Italy</td>
<td>Alfasigma</td>
<td>2019</td>
</tr>
<tr>
<td></td>
<td>Thailand</td>
<td>THE PARQ</td>
<td>2020</td>
</tr>
<tr>
<td></td>
<td>Poland</td>
<td>Central Point Warsaw</td>
<td>2022</td>
</tr>
<tr>
<td><strong>Railway/Metro</strong></td>
<td>UK</td>
<td>Southeastern Rail</td>
<td>2020</td>
</tr>
<tr>
<td></td>
<td>UK</td>
<td>London Bridge Station</td>
<td>2020</td>
</tr>
<tr>
<td><strong>Shopping malls</strong></td>
<td>Portugal</td>
<td>IKEA MAR SHOPPING</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>Poland</td>
<td>Hala Koszyki</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>UK</td>
<td>Telford Shopping Centre</td>
<td>2021</td>
</tr>
<tr>
<td><strong>Stadiums</strong></td>
<td>Romania</td>
<td>Craiova Stadium</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>Italy</td>
<td>Stadio Filadefia</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>Kazakhstan</td>
<td>Barys-Arena</td>
<td>2018</td>
</tr>
</tbody>
</table>
## Overview of our references (6)

<table>
<thead>
<tr>
<th>Vertical</th>
<th>Country</th>
<th>Reference Name</th>
<th>Year of installation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traffic monitoring</td>
<td>USA</td>
<td>Seminole County</td>
<td>2017</td>
</tr>
<tr>
<td></td>
<td>China</td>
<td>Hong Kong-Zhuhai-Macao Bridge</td>
<td>2018</td>
</tr>
<tr>
<td></td>
<td>USA</td>
<td>DriveOhio</td>
<td>2020</td>
</tr>
<tr>
<td></td>
<td>USA</td>
<td>Pennsylvania Turnpike Commission</td>
<td>2021</td>
</tr>
<tr>
<td></td>
<td>Thailand</td>
<td>Rawai Municipality</td>
<td>2021</td>
</tr>
<tr>
<td>Tunnels</td>
<td>Turkey</td>
<td>Eurasia Tunnel</td>
<td>2017</td>
</tr>
<tr>
<td></td>
<td>UK</td>
<td>Mersey Tunnel</td>
<td>2022</td>
</tr>
<tr>
<td></td>
<td>Australia</td>
<td>Sydney Harbour Tunnel</td>
<td>2022</td>
</tr>
<tr>
<td>Warehouses</td>
<td>Brazil</td>
<td>AA Warehouse</td>
<td>2018</td>
</tr>
<tr>
<td>Others</td>
<td>Australia</td>
<td>OES Systems</td>
<td>2022</td>
</tr>
</tbody>
</table>
Airports
The modern Beijing Daxing International Airport was designed in the form of a five-pointed star by architect Zaha Hadid and took five years to build. It includes the world’s largest terminal, which can handle up to 72 million passengers a year.
Beijing Daxing International Airport
China

Challenge
- clearly audible flight announcements throughout the terminal in a complex acoustic environment of different ceiling heights and surface materials
- physical form of loudspeakers had to match the aesthetics of the architecture

Customer benefit
- optimized sound levels in all newly installed loudspeakers to ensure that voice broadcasts can be heard everywhere
- speaker system ensures that passengers never miss crucial flight announcements

Solution
- more than 13,000 public address speakers matching the design of the terminal
- 17,921 ceiling loudspeakers for speech and music reproduction
  - good speech intelligibility through 937 metal column loudspeakers
  - 425 bi-directional sound projectors, which are ideal for long corridors
  - 607 music horn loudspeakers to provide a comfortable atmosphere
  - 260 vari-directional array loudspeakers for an optimal sound field
Changchun Longjia International Airport is one of the four major international airports in Northeast China. Combined with its rapid economic growth and almost 13 million passengers a year, it required an additional Terminal 2 building with over 55,600 square meters with round-the-clock security to meet Chinese government standards.
Changchun Longjia Airport
China

Challenge
- archiving recordings of over 1,000 round-the-clock video cameras for 90 days in an energy-efficient manner
- cameras needed to operate even under harsh environmental conditions

Customer benefit
- cameras deliver high-definition images and detect threats automatically via built-in video analytics to support security personnel
- compression technology enables cost savings by reducing the number of storage units while cutting down energy consumption and cooling costs for the server room without compromising image quality
- outdoor cameras able to withstand temperatures down to -40°C

Solution
- Total of nearly 1,500 DINION, AUTODOME and FLEXIDOME HD cameras inside and outside Terminal 2
- Central camera management via BVMS with built-in H.265 compression technology to maintain small data footprint
- Unified management of nearly 350 doors and connection to video surveillance through Building Integration System

“The reduced bandwidth, which meant fewer storage cabinets in the server room, was a major reason why our client opted for the Bosch Solution.”

Mustaine Hu, Technical Support Manager at Building Technologies
The new Chengdu Tianfu International Airport is set to become a bustling transport hub. Alongside Beijing and Shanghai, Chengdu is one of three Chinese cities to have multiple international airports. To ensure passenger safety and airport security, a different solution to traditional cameras was required.
Chengdu Tianfu International Airport
China

Challenge
- due to the height of the ceilings and tricky viewing angles of the terminals, traditional security cameras could lead to poor image quality and may not be able to capture complete images
- the unique interior design of the terminal buildings, which feature a lot of glass, means that loudspeakers are vulnerable to sound reflections, distortions and inaudible passenger announcements

Customer benefit
- the video and audio solutions help bring intelligence to the airport’s vision for a technology-led, smart travel experience that keeps passengers and staff safe and comfortable

Solution
- 1,000 FLEXIDOME Panoramic cameras installed in terminal building, for surveillance of waiting area and in commercial areas
- perimeter protection against unauthorized intrusion using DINION IP 4000i IR cameras
- more than 8,000 loudspeakers with 95 VARI line array loudspeakers
- DICENTIS Wireless Conference System secures audio data with encryption algorithms
Mactan-Cebu International Airport is one of the busiest airports in the Philippines, serving 12 million passengers annually. All security technology must work effectively at all times, and the fire detection system in Terminal 1 had become outdated. Additionally, the all-new Terminal 2 needed a video surveillance system. As a high-traffic airport, ensuring business continuity was a top priority.
Mactan-Cebu International Airport
Philippines

Challenge
- Install a new fire detection system while maintaining airport operations.
- Easily integrate system into existing infrastructure and expand for future renovations.
- Ensure high level of security in critical areas.
- Independently monitor all areas 24/7 to detect critical situations and notify security staff.
- Keep staff and passengers safe.

Customer benefit
- Continuous airport operations during installation phase.
- Bosch-facilitated training to ensure staff knows how to operate new fire alarm system.
- Precise, analytics-based monitoring of Terminal 2.
- Future-proof modular and expandable fire detection system.

Solution
- More than 400 optical smoke detectors and heat detectors throughout Terminal 1.
- Full-fledged video security system for Terminal 2 that detects fire and smoke faster as well as suspicious activities and unattended luggage.
Bank Branches
Raiffeisenbank
Croatia

Raiffeisen has been present on the Croatian market since 1994. By early 2018, the bank was serving around 442,000 and offering a full range of banking services for all customer segments. At the time, its branch network consisted of 69 outlets, and it was operating more than 1,200 ATMs and around 10,000 POS terminals throughout the country.
Raiffeisenbank Croatia

Challenge
- installation of alarm and fire alarm systems, IP CCTV systems, big building IP CCTV systems servicing and maintenance of existing analog CCTV systems within the Raiffeisen bank network

Customer benefit
- high security standard of branches and large buildings
- high video storage, professional analytics modules
- possibility of IT CCTV cloud systems

Solution
- installation in each branch office was made separately and networked to one central BVMS server in main office
- about 70 branches networked

More than 200 IP cameras:
- IP cameras series 5000 and 7000
- FLEXIDOME IP micro 2000
- DIVAR hybrid 5000
- BZ 500 LSN fire alarm panel
- Intrusion Alarm System

“In using reliable Bosch Security Systems in our network in Croatia we are able to ensure an excellent working environment while offering highest security standards to our customers and visitors.”
Centralized Power Generation
Northpower operates and maintains the electricity and fibre networks in the Whangarei and Kaipara region of New Zealand. The company also provides services to other network owners and operators. Their extensive equipment is kept at a large, fenced site with an office, workshop, and storage facilities. Averaging one burglary a month, Northpower’s sprawling East Tamaki site in Auckland required a security upgrade.
Northpower
New Zealand

Challenge
- Close gaps in video surveillance coverage around the perimeter and areas of interest.
- Protect expensive equipment via programming and video analytics.
- Manage multiple sites from one operator control station.
- Ensure OHS compliance, e.g. proof of high visibility vest use in certain areas.
- Manage staff flow after hours.
- Integrate new equipment into legacy system.

Customer benefit
- Reduced burglaries from one to two per month to zero.
- Increased occupational health and safety.
- Improved after-hours staff security.

Solution
Bosch AUTODOME cameras with Intelligent Video Analytics (IVA) to:
- Monitor and deter intrusion.
- Manage some operational aspects.
- Provide quality color images even at very low light levels.
- Reduce bandwidth by up to 80% without loss of image quality.
- Provide powerful video analytics and machine learning capabilities.

“From the outset, they listened to our issues and provided a tailored solution. The ability to view the products in CSP’s Experience Room helped us feel confident about their product and solution.”
Bryan Hoskins, Stores Operations Manager, Northpower
City surveillance
“We are very satisfied with the solution installed, especially because we saw a decrease in crime and a better perception of safety in the municipality.”

Vito Apuzzo, Assessor for the Environment, Culture and Security, Cles municipality
Customer benefit

- reduction in the number of crimes
- constant supervision of the traffic
- feeling of protection perceived by the citizenry

Solution

- 57 DINION IP 6000 cameras
- 2 DIVAR IP 5000
- 57 IIR-50850-MR Illuminators
- plate reader software by NorthSystems (Bosch partner)
The Bosco Virgiliano is a public park that extends for five hectares in the southern part of the city of Mantua. The project consists in the management of the lighting of the city park thanks to the use of intelligent cameras.
### Challenge
- improve the aesthetics of the park with lighting poles and cameras that blend in with the landscape
- make the park safer, especially in the evening
- reduce both electricity consumption and pollution

### Customer benefit
- aesthetic value of the park increased
- feeling of security perceived by the users of the park
- European Union Regional Development Fund
- significant savings in electricity consumption and pollution reduction

### Solution
- 15 FLEXIDOME IP starlight 7000 VR
- dynamic brightness control based on the type of user (pedestrians, bicycles) and the number of users thanks to the cameras
To reach the main attractions in Phuket, Thailand, visitors must take the Koh Kaew roadway. Growing traffic and congestion along Koh Kaew led local administration to look for a comprehensive and scalable video security solution to monitor road conditions, reduce traffic jams, and keep residents and tourists safe.

As tourism grows, so does urbanization, which can bring challenges, such as meeting accelerated demand for viable infrastructure, including transportation systems.
Koh Kaew roadways
Thailand

Challenge

- Monitor vehicle and pedestrian traffic.
- Reduce delays and frustration caused by congestion.
- Make Koh Kaew safe for locals and tourists.

Customer benefit

- Remote configuration, management, monitoring and planning.
- Future-proof: supports remote management.
- In the future, Koh Kaew will install video systems on Coconut Island. Brilliant Tech will integrate the systems and perform services such as changing configuration settings and installing firmware updates so the Koh Kaew subdistrict can monitor the cameras remotely. This approach minimizes the number of commutes, resulting in sustainable business practices that are economically viable, socially responsible, and environmentally friendly. It also supports the safety and security of people and property and helps prevent unwanted situations.

Solution

- Over 60 Bosch cameras to mitigate congestion and monitor traffic to keep people and their belongings safe.
- Help solve future traffic problems by recording data, such as the type and number of vehicles.

“Koh Kaew Subdistrict is delighted to be a part of the Koh Kaew development mission, which aims to provide the finest quality of life for its residents and visitors.”
Kuakiat Jitkua, Chief Executive of the Koh Kaew Subdistrict Administrative
Congress
“Competence, reliability and excellence are the words we would use to describe the experience with Bosch. These qualities have been decisive in ensuring our success.”

Federica Lucini, Event & Conference Marketing Manager
Congress Center
Italy

**Solution**

**Voice Alarm System:**
- 32 full redundant zones, Cobranet connection with the whole conference/audio System to share audio channels. Conference audio muting in case of emergency
- interpreter services in all the rooms, shared via Cobranet:
  - 16 interpreter booths located around the Piazza hall
  - 3 interpreter booths located in the Castello hall
  - 3 interpreter booths located in the Tempio hall
  - 4 interpreter booths located in the Anfiteatro hall
  - 1 interpreter booth located in Arengo hall

**Sound reinforcement:**
- in the Piazza Hall, the audio system can be configured in several different ways
- all the other meeting rooms (18 in total, also splittable in two sub-rooms) can share audio channel via Cobranet
- the system is completely controlled from the control room via Irisnet application

**Challenge**
- Voice Alarm System (EVAC) EN-54
- interpreter services for all congress rooms
- sound reinforcement system for all congress rooms (Electro-Voice)

**Customer benefit**
- every Bosch system installed in the Congress Center can be controlled from one room; maximum flexibility, technology
- future proof because the system can be updated to the latest available technology
The 33rd ASEAN Summit is one of the most important events organized by the Association of Southeast Asian Nations, which brought world leaders together in Singapore to discuss economic and political issues in the region.
Challenge
- reliable, simultaneous interpreting between 12 languages for all 1,300 attendants across 4 different meeting rooms
- ability to dismantle the system quickly and efficiently immediately after the event

Customer benefit
- set-up allowed each meeting to be equipped as the situation required, depending on conference day and availability of transition time
- summit visitors could easily select their preferred language
- solution was dismantled and ready to be redeployed only a few hours later

Solution
- centralized location equipped with 56 DCN Interpreter desks, where interpreters delivered live interpretation to delegates
- more than 1,300 INTEGRUS Pocket receivers for attendees to follow proceedings in any of the 12 languages
- DICENTIS Wireless devices paired with INTEGRUS Pocket receivers and headphones for fastest build-up and break-down

“I have continually received nothing less than complete admiration and the highest appreciation for the way simultaneous interpretation services were managed, and for the performance and quality of the Congress Rental staff.”

Chris Jackson, ASEAN, Australia Special Taskforce
The United Nations brought together delegates from its 193 member states for the Second United Nations Conference on South-South Cooperation in Buenos Aires, Argentina. The three-day conference was hosted by the President of Argentina and held at the Exhibition and Convention Center, which attracted more than 3,000 participants.
United Nations Conference
Buenos Aires, Argentina

Challenge

▪ seamless interpretation between six conference languages
▪ solid operating stability and fast reprogramming of seats for each meeting

Solution

▪ DICENTIS Discussion devices with touchscreen to join discussions and choose preferred interpretation language
▪ DICENTIS Interpreter desks for large-scale temporary simultaneous interpretation setup
▪ clear audio broadcast secured by INTEGRUS Radiator units
▪ audience listened via INTEGRUS Pocket receivers in their preferred languages

Customer benefit

▪ interpreting services in an easy-to-configure environment with minimal transition time
▪ stable and high-quality simultaneous interpreting services for 3,000 participants
▪ devices were programmed to display the UN logo and the current speaker’s name

“The different features of the management software mean that the same installation can have different configurations, and that made the work much easier. Apart from being a system based on the network structure, it makes the installation architecture easier and more reliable.”

Alejandro Iglesias, Chief Technology Officer of Congress Rental Argentina
“We no longer need to print at least one box of papers and bind them with hard covers for each meeting held in the Chambers. We’re future proofed for years ahead. The mayor and the councillors are all extremely happy with the solution that has integrated into our newly renovated chambers. They can see all the relevant documents very clearly without having to search through many pages of content and they can see which delegates are speaking.”

MBSA’s ICT head of department Pn Umi Adia Bt. Ab Malik.
Shah Alam City Council
Malaysia

Challenge
▪ to save time and cost of printing documents for meetings held in the Chambers
▪ new conference systems required to complement the newly created, stylish decor of the building

Customer benefit
▪ with the help of the DICENTIS Multimedia system, information is displayed on both the 80-inch LG HD screens to the left and right of the Chairman’s desk, in addition to the individual multimedia delegate unit touchscreens
▪ the DICENTIS Multimedia System assigns the best camera which self-focuses on the speaking delegate to better control the meeting

Solution
▪ 69 units of DICENTIS Multimedia system and 5 units of Bosch cameras were installed in MBSA
▪ the new system helped to reduce the cost of printing
▪ products to complement the stylish decor of the building

“We no longer need to print at least one box of papers and bind them with hard covers for each meeting held in the Chambers. We’re future proofed for years ahead. The mayor and the councillors are all extremely happy with the solution that has integrated into our newly renovated chambers. They can see all the relevant documents very clearly without having to search through many pages of content and they can see which delegates are speaking.”

MBSA’s ICT head of department Pn Umi Adia Bt. Ab Malik.
Located in the South West of England, Wiltshire Council provides local government services to 471,000 Wiltshire residents. They are also the largest employer in Wiltshire, being responsible for a wide range of local services.

More information
Wiltshire Council Conferencing System
UK

Challenge
- wireless and portable system to make 18 community spaces suitable for meetings and local decision making
- wireless microphone system to avoid trip hazards
- needed to provide a stable, secure and reliable connection

Solution
- hearing loop feature was ‘excellent’ for clients with hearing aids
- the system proved to be stable, secure and reliable
- screen added element of professionalism
- easy to use for individuals and easy to manage as a collective system
- portable and wireless system making it quick and easy to transport and set up in different council offices
- superior audio quality

Customer benefit
- products met the objectives
- automatic channel switching helped to avoid Wi-Fi traffic
- control microphones on devices allow for volume control
- all products fitted into two cases, making the products portable
- integrated with third-party PA system
Palazzo Gambacorti, a noble residence from the late XIV century, today serves as the city of Pisa’s town hall. In its baroque-style Sala delle Baleari, the city council needed a sophisticated conference system tailored to the space’s unique needs. Wireless Bosch DICENTIS was the answer: it easily integrated into the historic room, without extensive technical infrastructure or long cables.
Sala delle Baleari
Pisa, Italy

Challenge
▪ preservation of the artistic value of the room
▪ integration with third-party software for document management
▪ reliable digital system, resistant to interference or hacking

Customer benefit
▪ wireless conference system that does not undermine the artistic value of the council room
▪ integration with third-party platforms, such as the software Concilium for document management
▪ more than 20 hours of battery life
▪ digitization of the conference system with direct speech transcription

Solution
▪ 50 DICENTIS wireless touchscreen bases
▪ 50 lithium batteries
▪ 50 software licenses for simple voting
▪ 10 rechargers
▪ 50 microphones
▪ 1 DICENTIS wireless access point
▪ 1 camera control software license
Basingstoke and Deane is a local government district and borough in England in the county of Hampshire, with Basingstoke as its largest town. The Basingstoke and Deane Borough Council consists of 60 elected members who discuss local politics, municipal budgets and taxes at regular meetings.

More information
Challenge
- fully integrated conference system with audio-video feeds from meetings
- report generation via live image feed and identification on council’s YouTube channel, including public votes

Customer benefit
- centralized automatic updates to save time and operating costs
- potential to increase the system’s functionality and size as futureproof and expandable conference solution
- Near Field Communication card registration on discussion devices allows council members to sit at any seat in the meeting room

Solution
- DICENTIS Discussion devices with touchscreen to support required voting and identification capabilities for council members and discussion-only devices for guest speakers
- all discussion devices are mounted on raised brackets to maximize desk space and equipped with high directive microphones for crystal-clear audio
- automatic camera control software identifies when a speaker activates its microphone and points the camera towards their location to display their image on the chamber’s big screen

Basingstoke Borough Council
UK
Education
Biblioteca Beghi
Italy

Located in the northern Italian town of La Spezia, the Biblioteca Civica Pietro Mario Beghi is a state-of-the-art public library with an extensive collection of books and media across three floors.

“Our expectations have been significantly exceeded. Everything went as planned both from a technical and a management point of view.”

Claudio Canneti, Technical Public Works Manager

More information
**Challenge**

- fire detection system for the library, which had to be also aesthetically pleasing

**Customer benefit**

- integrated solution, aligned with the requests of the fire department and also conforming to the applicable regulations

**Solution**

- integrated FIRE and EVAC system
- FPA 1200 + PLENA
- optical devices EN54-23 placed just in few areas
- reduction of acoustic devices with EVAC system
Schwarzman College, Tsinghua University, China

“These systems were put into use at the opening ceremony of the college, and we are still working with the project leader of the college to maintain good communication and after-sales services. All the systems and our services are highly appreciated.”

Manager of Ether
Schwarzman College, Tsinghua University
China

Challenge
- providing professional conference and simultaneous interpreting systems for teaching and meetings

Customer benefit
- high-quality education and conference experience thanks to high-quality systems for professors and students

Solution
- communication equipment for the college’s conference center, including DICENTIS Wireless Conference System for interactive lectures
- DICENTIS Wireless is based on standard Wi-Fi technology and smart wireless management, ensuring interference-free and highly flexible wireless conferencing
- INTEGRUS Wireless Language Distribution System for simultaneous, multi-language interpreting
Budapest Business School (BBS) is a public university business school that specializes in business studies and social sciences.

"The Budapest Business School wanted a future-proof solution that replaced a conference system that was at the end of its life, improving quality, user experience and reliability. This project demonstrates how crucial technology can be in communication, meeting management and long-term archiving."
Challenge
- the university needed a future proof conference system installed in their 142-year-old Neo-Renaissance conference room for their top level meetings (Senate, Chancery, etc.)
- there was a basic demand to hide all the cables under the old tables and connect the conference system to the IT and visual systems to share meeting information with all the participants

Customer benefit
- different interfaces for controlling the meetings
- automatic transmission of meeting results
- technology fits to the design and architecture of the building

Solution
- DICENTIS system using the intelligent Acoustic Feedback Suppression
- Developing of two different user interfaces to control the meetings from two places (operator, chairman)
- results of voting sessions (public and confidential) automatically displayed in the four halls – after the meeting, software creates a report with agendas, participants and voting results
The expansive historic campus includes landmarks such as Valentino Castle as well as the completely renovated Cittadella Politecnica complex, offering over 170,000 square meters of modern facilities. Attended by over 33,500 students, Politecnico di Torino provides degree courses in the fields of Engineering, Architecture and Industrial Design.
Challenge

▪ due to the new EN54 regulations, the Politecnico had to implement a certified sound evacuation audio system

Customer benefit

▪ adopting the best EN54 solution, PRAESIDEO, the customer now has an efficient EVAC system. Around 1,500 speakers are installed in the university. This solution was chosen in particular for the possibility of connecting multiple optical fiber centrals.

Solution

▪ 7 PRAESIDEO controller PRS-ENC03
▪ 1,500 loudspeakers in total
▪ 10 call stations and software centralization

“We are very happy with the system, especially thinking about the complexity of the University and its expansion.”
Politecnico di Torino
Exhibition Centers
With an exhibition space of over 500,000 square meters and a total area of 1.6 million square meters, the Shenzhen World Exhibition and Convention Center is the largest trade fair and congress center in the world. Shenzhen is also known as China’s Silicon Valley.
### Challenge
- Emergency messages must be heard clearly by each visitor across the trade fair hall.
- Separate broadcast for each hall while being managed centrally for joint broadcasts.
- Solution must prevent echoing and provide high-quality voice announcements and background music at the same time.

### Customer Benefit
- Loudspeakers guarantee sound and speech intelligibility.
- Integrated hard- and software with intelligent energy management reduces system use, energy consumption and carbon footprint.

### Solution
- Sound is radiated equally in all directions and sound reflection is reduced from the ceiling by 425 Hemi-directional loudspeakers.
- Loudspeakers are connected to a Bosch public address and voice evacuation system with professional sound quality distributed in five control rooms.
- Flexible system allows selective transmission of music and information throughout different halls.
- Public address system uses a “delay” principle to avoid echoing.

### Video
"We managed to reduce the number of loudspeakers needed by using these hemi-directional loudspeakers. Energy and operational costs for the operator were cut as a result.”

Kexin Xu, Product Marketing Manager at Building Technologies China.
Harbors
At Puerto Paracas, Peru’s 11th busiest terminal, the operations team needs to have eyes in the right places, at all times, to protect the territory from trespassers. The hot, windy climate and exposure to salinity present unique monitoring challenges at the port.
Challenge
- Operate in adverse weather conditions.
- Reliably deliver sharp images despite vibrations.
- Close security gaps presented by past solutions.
- Meet high security standards.
- Seamlessly integrate into the existing video management system.

Customer benefit
- Vibration-free monitoring with optical image stabilization.
- Integration into existing video management system.

Solution
- Around 10 MIC IP ultra 7100i PTZ camera with Intelligent Video Analytics.

"We now have a single Bosch camera on a pole instead of three to four units like in the past. And our security gap has successfully been closed."

César Rojas, Operations Manager at Puerto Paracas
Hospitals/
Health institutions
The Adana Integrated Health Campus is a state-of-the-art hospital complex in Turkey comprising three specialized clinics with a total capacity of 1,550 beds.

Awards:
- Best Healthcare Project / 2015
- European PPP Deal of the Year / 2015
- World’s Largest Seismic Isolated Health Campus / 2015

More information
**Challenge**
- to make the health campus safe and secure
- to manage all systems from a single platform
- to provide ideal communication for public announcements, voice evacuation and background music

**Customer benefit**
- complete solution by Bosch Building Technologies
- high integration capability
- low overall cost of ownership
- low maintenance costs thanks to high level of resilience
- faster detection of any abnormal situation in the complex hospital buildings

**Solution**
- **video surveillance system** is consisted of 2000 pieces of camera including FLEXIDOME IP indoor 5000, DINION IP starlight 6000, AUTODOME IP starlight 7000 HD for monitoring of indoor & outdoor areas such as entrances, exits, perimeters and corridors etc. on a 7/24 basis
  - CCTV system is managed by BVMS
- **fire alarm system** has 27 networked FPA 5000 modular fire panel. Panels control field devices in 430 loops
  - PRAESIDEO is easily configured to meet voice alarm, background music and message requirements of the large hospital environment with 10,000 **loudspeakers** (certified according EN54-16)
- all systems are integrated into one single platform with **Bosch Building Integration System (BIS)** through different interfaces
  - BIS controls roughly 45,000 detection points
The Houston Methodist Hospital with eleven specialty clinic buildings is one of the largest medical services providers at the Texas Medical Center, the world’s largest health sciences campus.
Challenge

- fully digital page notification solution connecting eleven clinical buildings
- reliable paging system with clear and intelligible voice broadcasts without losing calls
- upgrade of the whole communication system without interrupting hospital operations

Customer benefit

- installation of digital paging solution without the need to take critical components of communication system offline
- operators can send page calls to the entire network or individual floors or buildings
- nurse staff and security personnel can use the public address system for a variety of announcements functions

Solution

- 14 interconnected and scalable PRAESIDEO Digital Public Address and Voice Alarm System

“Bosch enabled the Integrator to come in and get a reliable paging system up and running with minimal disruption to the hospital’s operations. The team incorporated a large number of existing speakers and amplifiers and never had to take the campus communications offline.”

Nicolas Betancur, District Sales Manager at Building Technologies in Houston
Founded in 1982, the Associazione Vidas has been providing free-of-charge social and health services for patients suffering from incurable diseases at home and the Casa Vidas hospice.

“Collaboration with Bosch has been valuable, effective and efficient.”

Giorgio Troisi, Segretario Generale Vidas
Challenge

- provide the customer with a single solution that includes all the safety and security systems
- give a part of the system as free for a donation to the foundation
- provide the customer with a single software management system

Customer benefit

- donation of PA and fire systems
- one supplier for safety and security needs
- a partner the client can rely on
- a control management software provided by a valuable IPP partner (Alesys) which supervise fire system, access control, intrusion control and video system

Solution

- 1 redundant FPA 5000 fire control unit, 1200 classic FAP-425 fire detectors, 2 FAS-420 fire aspiration and DMS-210 buttons
- 50 video cameras mixed 4000 and 5000 cameras, recorded by 1 DIVAR IP 6000
- 1 PRAESIDIO Public Address and Voice Alarm System, 300 LC1 countertop diffusers, 30 LP1 diffusers
- 1 Intrusion control unit G9512
- 1 next generation DCN debating system, 2 DCN I-Desk simultaneous translation stations and 4 LA3 digital line array speakers
- APE 3.7 access control system with 10 controllers and 15 gates with 125khz ARDK30 readers and 4 readers + controllers in as many elevators
- security control software management by IPP Partner Alesys
Hospital Centro Médico Campinas is one of the most renowned general practice hospitals in the Barão Geraldo district of the city Campinas, north-west of São Paulo, Brazil. The hospital was founded in 1973 and has since been a key healthcare provider in this metropolitan region.
Challenge

- due to hospital expansions, there were 11 different fire alarm panels all operating separately – each required individual monitoring, cleaning and maintenance
- system conflicts between older and newer systems resulted in partial disconnection and an unreliable fire alarm system
- need to review and redevelop the entire complex fire alarm setup and migrate data and configurations from 11 separate fire panels into 1 single panel

Customer benefit

- increased detection reliability
- improved user operation and maintenance
- modular system that can be expanded in future if needed
- smart connectivity means maintenance can be carried out with minimal patient disturbance

Solution

- **Modular Fire Panel 5000 Series** which consolidates the details of all fire detection devices
- three remote keypads connected via ethernet to the fire control panel to ensure convenient 24/7 monitoring from three regularly manned locations
- five loop modules integrated to cover all hospital areas to ensure reliable detection in critical areas such as ICU, operating theater, patient wards and the hospital laboratory

"Excellent specification and design work was carried out by the integrator and the Bosch engineering team."

Eduardo Riguetti, Safety Manager, Hospital Centro Medico Campinas
Hotels
In 2017, the hotel’s operators decided to remodel the Midland’s bar and lounge area. Situated under the Octagon arch right next to the hotel reception, it is a major amenity for guests as well as non-resident visitors looking to enjoy a pre-dinner cocktail in the unique ambiance.

“This sound system is clear and brilliant quality. We have had compliments from multiple guests so far praising the music in our bar and in our restaurant.”

Andrew Krawec, Hotel Manager
**Challenge**

- Midland bar – Improve the desirability of the meeting area by creating a relaxed atmosphere.
- Mr. Cooper’s Bar – This venue needed a quality sound system that would attract guests by creating an atmosphere where they can enjoy the music.
- High-quality sound system that would travel throughout the bar to enhance the atmosphere.
- Blend in with the classical style of building.

**Customer benefit**

- Excellent, clear sound quality.
- More attractive venue for meetings, socializing and nightlife.
- Improved atmosphere in bar for guests to enjoy the music.
- Noticeable difference in quality.

**Solution**

- PLM-8M8 PLENA Matrix Audio Mixer.
- PLM-4P220 PLENA Matrix Amplifiers.
- PLM-WCP PLENA Matrix Wall Control Panel.
- LB2-UC30-L1 Premium Sound Cabinet Loudspeakers.
- LB6-SW100 Compact Sound Subwoofer.
- All in white to fit décor.
- Integrated system expertly programmed by Reflex.
Hotel Las Américas Golden Tower
Panama City, Panama

With 285 upscale bedrooms and suites offering panoramic views of the city, the 30-story Las Américas Golden Tower Hotel Panama, designed by Uruguayan architect Carlos Ott, is a landmark in the heart of the Panama's financial and business district.
Hotel Las Américas Golden Tower
Panama City, Panama

Challenge
▪ set of reliable security systems able to smartly integrate and automate the hotel resources

Customer benefit
▪ end-to-end management of security solutions from a single source
▪ integration with other systems for resources automation

Solution
▪ more than 1,000 fire detection devices
▪ public address system with 250 audio devices installed
▪ video surveillance with 220 IP cameras
▪ monitoring central and management software
▪ Access Control System
Hilton Hotel
Astana, Kazakhstan

Hilton Hotels & Resorts stands as the stylish, forward-thinking global leader of hospitality with more than 4,200 hotels and resorts located in 93 cities around the world.
Hilton Hotel
Astana, Kazakhstan

Challenge
- equip the hotel with a fire alarm system, a public address and background music
- install conference room equipment with the ability to quickly deploy meetings and presentations taking into account the multilingual participants, as well as participants with limited hearing capabilities

Customer benefit
- all systems were selected according to international standards with high quality requirements stipulated by Hilton Worldwide
- highest flexibility and scalability of the software
- Bosch Conference System DICENTIS is immune to the interference of mobile phones, which ensures the comfort of the negotiation process

Solution
- 3,000 smoke detectors
- 300 loudspeakers
- DICENTIS Conference System
- 71 discussion devices
- participants simply switch channels on the consoles to follow the discussion in their own language
Manufacturing Plants
Granarolo
Modena, Italy

Comprehensive video surveillance solution at the massive dairy production plant of the Granarolo food company.

“Trustworthy”
Ing. Marco Bernardi, Direzione Tecnica – Uff. Tecnico Centrale - Granarolo SpA

More information
**Granarolo**  
**Modena, Italy**

**Challenge**
- replacement of the analog perimeter video surveillance system of the Granarolo production plant
- guarantee maximum safety and protection of the plant with video analytics

**Solution**
- 48 DINION IP 5000i cameras
- 8 FLEXIDOME IP 4000i cameras

**Customer benefit**
- the system was specifically designed for the plant
- high level of security thanks to the quality of the image and the complex functions of video analytics
- the solution was the only one able to meet the customer’s budget requirements while still delivering an innovative video analysis solution
Casa Cuervo
Mexico

Casa Cuervo is the world’s leading manufacturer of tequila and, at the same time, the oldest active distillery with a history dating back to 1758. This makes it also a major tourist destination, which welcomes thousands of visitors every year to this brand heritage site.
Challenge
- keep tourists safe as they explore the production processes
- safeguard internal processes
- limit access to sensitive areas to authorized personnel only
- video security and access control system needed to blend into the site’s environment

Customer benefit
- cameras keep a low profile while delivering sharp images and wide viewing angles
- smart cameras with built-in intelligence support security personnel by recognizing and triggering alarm in case of security incidents

Solution
- video security is provided by over 150 indoor and outdoor IP-based cameras
- BVMS allows customized rules for security alerts in case of safety concerns
- Video Security System integrates with access control solutions to prevent guests from wandering into dangerous areas
- user access rights and licenses are managed centrally via the Bosch Building Integration System
Headquartered in Hsinchu Science Park, Taiwan, the company manufactures semiconductors that are used in a wide variety of applications covering many segments of the computer, communications, consumer, industrial and standard semiconductor markets.
Semiconductor Manufacturing Company
Nanjing, Taiwan

Challenge
- real-time current internal management system
- asynchronization of 10 million access control data to headquarters
- accurate time measuring of access control in seconds to meet the strict requirements
- seamless connection between and new system

Customer benefit
- reduction of storage space and operating costs thanks to low-bit streaming camera technology
- integrated security solution to ensure safe and efficient production

Solution
- 2,000 different types of HD cameras that meet the needs of different area applications
- unified management of around 800 doors via a Building Integration System
- controlling of 1,900 gates through nearly 200 Access Modular Controller that serve around 11,000 employees with entrance cards
As one of the world’s leading foundries, Semiconductor Manufacturing International Corporation is Mainland China’s largest foundry in terms of scale, technology coverage, and range of semiconductor manufacturing services. Semiconductor Manufacturing International Corporation provides integrated circuit (IC) foundry and technology services on process nodes from 0.35 micron to 28 nanometers.
Challenge
- fast detection of defects at each point of the manufacturing process to guarantee quick reaction
- reduction of inspection time to reduce employee workload
- protection of staff and property by ensuring a rapid response to dangerous situations

Customer benefit
- improvement of safety standard and working environment for the staff

Solution
- 800 different types of HD cameras to ensure a balanced coverage of all areas of the plant
- enabling of real-time monitoring with high-definition pictures
Based in Machala, the center of the banana republic trade in Ecuador, Industria Cartonera Palmar (IncarPalm) is one of the country’s main manufacturers of corrugated cardboard packaging.

"On first glance, the benefits don’t seem tangible, but by using cutting-edge technologies that reduce the need for human intervention, and facilitate the control of a system, there are returns on investment with business continuity and long-term cost savings."

*Ing. Patricio Roman, Security Chief, IncarPalm*

More information
**Challenge**

- pulp and paper products are highly flammable when being processed and stored – sparks from equipment malfunctions need to be detected quickly to prevent major fires
- Paper-based raw materials generate dry, dusty and highly flammable conditions
- factories with poor lighting, high ceilings and high humidity make traditional fire detectors unreliable

**Customer benefit**

- fast and intelligent flame and smoke detection with minimal false alarms
- reliable detection in harsh environments and ambient conditions
- VdS certified quality
- free firmware updates make that the solution is future-proof

**Solution**

- AVIOTEC flame and smoke detection cameras installed in over half of IncarPalm’s premises
- AVIOTEC linked via BVMS and are focused on monitoring IncarPalm’s raw material stocks, machines and end products with sensitive flame and smoke monitoring
Lupin Limited, a multinational pharmaceutical company based in Mumbai, needed a reliable fire detection system to ensure business continuity and workplace safety. Dust accumulation in the current fire detectors were triggering frequent false alarms resulting in cost-intensive halts in production and stressing staff.
Lupin Limited
India

Challenge
- Unavoidable dust accumulation in factory buildings built up around smoke detectors.
- Frequent false alarms continually interrupted plant operations, significantly impacting performance.
- Concerns over halting production to install new devices.

Solution
- 1,500 all-rounder AVENAR 4000 fire detectors
- 300 AVENAR 4000 fire detectors with an additional thermal sensor
- 100 heat detectors, long-range beam smoke detectors and multi-sensor detectors
- Loop-by-loop installation to maintain business continuity

Customer benefit
- Predictive maintenance features notify staff when dust begins to gather
- Easy to clean design
- Rapid fault identification
- Business continuity and increased productivity

“Our new fire detection system relieves our stress levels as we no longer experience excessive false alarms at work.”
End-user, Operations Team, Lupin Limited Ankleshwar plant
After a serious fire in a production plant, Richetti Food Industry decided to improve the security and safety systems at each of its locations. The company’s main goal was precise control and total surveillance of the logistics department interior. The team also wanted a reliable system to protect the plant from intrusion, as well as to prevent fires inside the production area. A test phase ultimately proved the solution’s functionality and value.
Richetti Food Industry
Italy

Challenge
- Outdated, unstructured system
- Exposed area that’s easily accessed from outside
- Increase safety needs post fire in production area

Solution
- 3 AVIOTEC video-based fire detection devices
- DIVAR IP 3000 system running the full Bosch Video Management System solution
- 20 FLEXIDOME IP starlight 7000 VR cameras with built-in Video Analytics for perimeter protection and indoor surveillance

Customer benefit
- Reliable, 24/7 protection of critical areas
- Easy-to-use management system
- High security standards

"The experience with Bosch has been immense."
Valerio Nisi, Technical Manager of Richetti SpA
The German company BSH Home Appliances was founded around 50 years ago as a joint venture between Robert Bosch GmbH and Siemens AG. Since then, it has grown into one of the world’s leading home appliance manufacturers with products like dishwashers, cookers, ovens, refrigerators and coffee machines. Its plants in Poland needed a complex safety and security upgrade, including fire detection, surveillance and access control.
Challenge

- Find best-fit security and safety solution for the industry.
- Overcome challenging fire detection environment: huge cubature to cover, moving gantries, humidity, dust.
- Provide full coverage and high level of detail from cameras in warehouses that monitor items loaded on trucks or carriages.
- Ensure safety and security of employees, facilities, and manufactured products.
- Adapt solution to suit varying needs of plants in Łódź, Wrocław and Rzeszów.

Customer benefit

- Integrated systems from one supplier.
- Manage a multiple plants from one location.

Solution

- Smoke aspiration system in large production areas.
- Panoramic cameras provide large area coverage and identification.
- 360° camera reads products codes.
- Bullet cameras monitor train platforms and loading products into carriages.
- Cameras monitor along production line.
- BIS/access control manage several thousands of employees.
- PA in showrooms.

BSH Home Appliances

Poland
Marine Transportation
Finland has the world's second largest fleet of icebreakers, the latest of which, called Polaris, was completed just in time for the centenary year of Finland's independence. A crew of 17 works under Captain Pasi Järvelin on the Polaris under harsh environmental conditions. To ensure safety on board, this modern vessel is equipped with 29 Bosch HD cameras.
Challenge
- due to the harsh environment, weather-resistant exterior cameras were needed to monitor the ice and the escorted vessel
- interior cameras were required to save time during engine and systems checks

Customer benefit
- saving time by streamlining safety checks
- cameras save time – the cameras mean that physical tours of the vessel are not required as often as before

Solution
- 29 HD cameras are located on deck and below deck
- inside the vessel, cameras are sited in the engine room and engineering space
- camera recordings can be checked later, if necessary
- the exterior cameras allow both the ice and escorted vessels to be monitored
- cameras located on the stern can be used to monitor the position of other to ships when entering or leaving a port

"The exterior cameras allow us to monitor the ice and the vessels we are escorting. We can use the cameras located on the stern to monitor changes in our distance to vessels that we are guiding in or out of a port. The vessel may be only a few meters behind the icebreaker or even tethered to the icebreaker if it's being towed."

Caipten Pasi Järvelin
Multi-store retail
McDonald's China: the burger restaurant operates over 2,000 locations and is now creating special dining experiences at a new generation of ‘flagship’ restaurants, spiced up with digital entertainment and high-quality sound.
Challenge

- The interior architecture of the new stores is designed on four different floor plans, resulting in different acoustics at each location – crystal-clear sound was a top priority.

Customer benefit

- As the business owner, McDonald’s will not only get the products, but also the standardized restaurant audio system solution for all its newly opened restaurants no matter where they are.
- High-quality background music experience for customers & employees.
- The cooperation will enhance the corporate image of both brands.

Solution

- Combination of ceiling-mounted compact sound speaker system controlled via digital PLENA Mixer Amplifier.
- LC6-100S-L ceiling mount Compact Sound Speaker System: a complete loudspeaker package.
- Bosch provides not only the products themselves, but also provides a standardized restaurant audio system solution.
Walgreens is America’s largest drugstore chain. Every day, the company gives more than six million customers access to consumer goods as well as pharmacy, health and wellness services, and advice on communities across the nation. It operates more than 9,500 drugstores throughout the U.S. and Puerto Rico.

More information
Challenge

▪ modern security, surveillance and audio solution to create a safe and secure environment while preserving the building’s architecture

Customer benefit

▪ HD cameras covering a greater area with fewer devices
▪ quicker personnel management and inventory check via mobile access to video

Solution

▪ more than 60 DINION and FLEXIDOME cameras installed throughout the store
▪ HD cameras provide detailed images in parking lots and at point of sale locations – they also capture images of shoppers entering the store
▪ G Series Control Panel to secure pharmacy after hours
▪ background music, announcement and paging capabilities through PLENA Public Address System

“The flagship stores are centers of excellence where we test new technologies for creative solutions that enhance the customer experience and benefit store operations. This is another way we are creating a ‘Well Experience’ in our stores.”

Hal Friend, Director, Physical Security and Fire Prevention Services, Walgreen Co.
Museums
Emperor Qinshihuang’s Mausoleum Site
Xi’an, China

The Emperor Qinshihuang’s Mausoleum Site Museum (Terracotta Warriors Museum) specializes in the display of ancient relics. The terracotta warrior figures are more than 2,000 years old. The mausoleum, including the pits of terracotta warriors and horses, is listed as a UNESCO World Cultural Heritage Site.
Emperor Qinshihuang's Mausoleum Site  
Xi’an, China

Challenge
- high number of incidents because visitors jump into the Terracotta Warriors pit to take a picture or try to touch the warriors
- dusty environment at ground level

Customer benefit
- the comprehensive detector product portfolio is able to meet a variety of complex use cases, ensuring reliable and rapid intrusion detection and alarm with low false alarm rate

Solution
- Bosch provided more than 250 detectors for the pits and over 440 detectors in total. The TriTech Motion Detectors with motion RIP and microwave detection are able to detect intrusion immediately
- for the pit, the outdoor TriTech Detectors can detect intrusion either by motion RIP or microwave, which highly increases intrusion alarm sensitivity
- the outdoor detectors are made for harsh environments and are ideal for dusty surroundings, especially when the detectors are installed on the ground
- the G Series control panels installed in Terracotta Warriors’ sites not only manage multiple defense zones, but also detect and report incidents within two seconds
Office / Apartment buildings
Port Praski
Warsaw, Poland

Port Praski is one of Europe’s largest architectural projects, occupying an area of 38 hectares, offering over 160,000 m² of residential accommodation and 190,000 m² of office space, including retail areas, hotels, restaurants, a hospital, extensive green spaces and a purpose-built media park.
Port Praski
Warsaw, Poland

Challenge
▪ comprehensive video security, fire detection and building management solution site-wide
▪ future-proof solution for further expansion
▪ ensuring privacy and discretion for its affluent residents
▪ state-of-the-art fire alarm system

Customer benefit
▪ round-the-clock security over outdoor and underground areas, building entrances, garages and elevators
▪ picture quality upgradable in line with future needs by adding higher resolution cameras
▪ masking function of video management platform to obscure sensitive parts of its residents

Solution
▪ centralized control of cameras, storage and recording systems by BVMS
▪ Building Integration System platform to support centralized management and monitoring
▪ Modular Fire Panel 5000 Series to meet latest legislative requirements
The Citibank Plaza building with 50,000 square meters of premium office spaces and the W City Center with 55,000 square meters of office and retail spaces are two new modern office towers realized by the W Group, a leading developer of office buildings in Manila.
Customer benefit

▪ number and positioning of fire detectors and other system components can be adjusted and expanded to accommodate every tenant’s floor plan
▪ IP-based system provide full visibility of current situation to operators and allows conducting evacuation by zones in order of priority
▪ detectors perform constant self-monitoring and send cleaning or replacement alerts for easier maintenance

Solution

▪ 2081 FAP-O420/425, FAD-O420/425 optical smoke detectors
▪ over 3,300 smoke detectors centrally managed via the Modular Fire Panel 5000 Series
▪ monitoring and control of alarms through Bosch Building Integration System
▪ PLENA Voice Evacuation System (VAS) supports coordinated evacuations
▪ Smart Safety Link for direct interface between fire alarm and PLENA VAS

“We find the Bosch team in the Philippines very responsive in addressing our needs, which is crucial in this competitive environment.”

Francis Wee, CEO of W Landmark Inc.
Deutsches Haus
Ho Chi Minh City, Vietnam

Deutsches Haus is home to the Consulate General of the Federal Republic of Germany and regional offices of international firms as well as premium amenities, e.g. gourmet cafe, health club, rooftop restaurant, multifunctional conference and events area.
Deutsches Haus
Vietnam

Challenge
- around-the-clock surveillance both inside and outside in a complex environment
- early detection and avoidance of potential threats to minimize damage
- effective and reliable communication systems to provide crystal-clear announcements

Customer benefit
- IP security cameras automatically detect trespassers, suspicious objects and illegally parked vehicles to support operators, even in darkness
- the public address and voice evacuation system increases security by guiding the people closest to the threat to safety first

Solution
- high-speed surveillance AUTODOME IP starlight 7000 HD cameras with video analytics function and low-light sensitive
- 170 IP-based video cameras monitor lobby, café, entrance doors, reception area, parking garages and corridors to fire escape staircases
- all lifts installed with FLEXIDOME AN outdoor 5000 cameras
- public address and voice evacuation system PAVIRO

“I am proud to have Bosch both as a tenant and as a supplier who secures Deutsches Haus with their high-quality cameras and sound systems.”
Ryan Lower, Property Director, Colliers International, Deutsches Haus
Alfasigma is an Italian multinational pharmaceutical company based in Bologna, with a global presence in 18 countries and employs around 3,000 people worldwide.
Alfasigma
Italy

Challenge

- 24-hour video security through modern cameras optimized for outdoor use
- adjust fire alarm and intrusion detection while saving cost by re-using existing system components

Customer benefit

- outdoor cameras are weather-resistant, water-tight and able to withstand high impact
- fire alarm system enables operators to conduct an evacuation by zones in order of priority
- around-the-clock security and capability to expand with Alfasigma’s rapid growth

Solution

- 15 FLEXIDOME IP starlight cameras ensuring high picture quality in challenging light conditions
- DINION IP video cameras monitor the insides of both buildings around the clock
- scalable intrusion panel: Modular Alarm Platform 5000
- Modular Fire Panel 5000 to provide full coverage via 190 fire alarms and 28 manual call points
- fire alarm system interfaced with PLENA Voice Alarm System (VAS)

“The video surveillance products are excellent and have impressed me the most. We are very satisfied, above all, with the high quality of the products.”

Stefano Borsarini, Facility, Maintenance and EHS Manager at both Alfasigma facilities
The PARQ is a mixed-use development in Bangkok offering integrated offices and curated retail for the needs of resident workers, visitors and the wider community.
The PARQ
Bangkok, Thailand

Challenge

- secure access to protect the interests and security of its office tenants and the building
- seamless and unencumbered access for office residents while still controlling authorized access to the office spaces
- hide the detection camera in the flap of the gate to maintain the existing aesthetics and to calibrate the sensors to detect faces regardless the lighting conditions, angle or time of day

Customer benefit

- touchless access solution with intelligent facial recognition technology allows The PARQ office workers and visitors to access the building quickly, conveniently and safely, without any physical contact, obtrusive cameras or traditional access cards
- visitor data is seamlessly captured, and permission-based reports can be accessed by security personnel through the easy-use interface

Solution

- 36 FLEXIDOME IP micro 5000 cameras installed in the East and West wing turnstiles and elevator walls, supported by third-party facial recognition software, which has the ability to record still images

“Bosch solutions helped us save costs in IT infrastructure management in terms of hardware, software and network solutions.”
Anthony Arundell, Frasers Property Holdings (Thailand) Co., Ltd

© Bosch Sicherheitssysteme GmbH 2022. All rights reserved, also regarding any disposal, exploitation, reproduction, editing, distribution, as well as in the event of applications for industrial property rights.
Central Point, a 21-story skyscraper with 19,100m² space, needed a single combined system to manage all aspects of fire safety, public address (PA), evacuation, access control and video monitoring. To meet the wide-ranging needs of different tenants, and remain future-proof, finding a flexible and scalable solution was a top priority.
Central Point Warsaw
Poland

Challenge
- Fit a large 19,100m² space with a top-of-the-line fire safety, public address and voice evacuation, access control and video security solution.
- Find way to centrally manage and monitor the system.
- Meet different floorplans and layout needs while upholding safety regulations.

Customer benefit
- Customized integrated safety and security solution
- Maximum flexibility for tenants’ floorplans and needs

Solution
Fully integrated system consisting of:
- Smoke aspiration system in large production areas
- Panoramic cameras for wide-ranging coverage and identification
- 360° camera to read products codes
- Bullet cameras to monitor train platforms and loading areas
- Cameras installed along production line to monitor production line
- BIS/access control to manage several thousands of employees
- PA in showrooms

“Thanks to the technical capabilities of Bosch point type detectors, building managers can rest easy with a flexible, proven fire alarm system with minimal false positives.”
Krzysztof Kostecki, Country Cluster Manager at Bosch Security Systems
Railway/Metro
The Southeastern Rail Network is one of the busiest networks in the country, operating train services between London, Kent and parts of East Sussex. It transports 640,000 passengers each weekday on its 392 trains, which are temporarily housed in 12 depots.
Southeastern Rail
UK

Challenge
- upgrade legacy analog surveillance system
- securing five unmanned depots and monitoring all depots 24/7 even throughout the night

Customer benefit
- IP camera solution provides improved image quality, wider coverage and wireless capability
- Intelligent Video Analytics and high levels of data security encryption
- all personnel and vehicles entering the sites are tracked and reported while also reducing costs for the end-user

Solution
- vast camera portfolio installed across the twelve depots, all equipped with Intelligent Video Analytics to combat unauthorized entry
- surveillance cameras can recognize and detect stationary objects or certain situations by using Camera Trainer
- cameras with starlight technology deliver full intelligent analytics at night and in low light levels
- recording from the depots is remotely managed using DIVAR IP all-in-one 7000 recorders

“Taylor Technology Systems deployed a full suite of servers and IT equipment with Bosch CCTV Platform across several sites to ensure security was enhanced due to end of life equipment. With full in-depth training, the Taylor Technology engineers worked to a professional high standard by ensuring site safety was paramount during the 6 month project that was on time and within budget.”

Steve Martin, Project Manager, Southeastern

© Bosch Sicherheitssysteme GmbH 2022. All rights reserved, also regarding any disposal, exploitation, reproduction, editing, distribution, as well as in the event of applications for industrial property rights.
London Bridge Station
UK

The London Bridge Station is the fourth busiest train station in the UK with over 48 million people visiting it every year, more than the population of Spain.
London Bridge Station
UK

Challenge
- installation of a new digital security solution while the existing analog system was still running
- full integration of the new system into numerous on- and off-site third-party platforms
- during installation dozens of other contractors and passengers on-site
- Accommodation for the complex architecture

Customer benefit
- quick identification of potential incidents and areas of congestions by security operators
- maximum coverage and scalability, with a security network that covers the most safety critical parts of the station, like ticket barriers and platforms
- full control of the video solution from the existing management system

Solution
- intelligent network of IP cameras that discreetly monitor the flow of people 24/7
- the 900 connected cameras are fully integrated into the highly-sophisticated station management system
- all video and data feeds are securely transmitted to a control room that monitors and controls any camera throughout the building
Shopping malls
The IKEA MAR Shopping mall in Portugal occupies an area totalling more than 8,000 square meters.
IKEA MAR SHOPPING
Algarve, Portugal

### Challenge
- provide a fully integrated solution with centralized interface to control all the security & safety systems
- optimize the number of people in the control room while reducing costs and responding quickly to requested actions
- provide excellent speech intelligibility

### Customer benefit
- a solution that provides full control with fewer security staff
- enables staff to react faster to any alarm scenarios due to Bosch Video Analytics
- customers enjoy an excellent music environment while also being able to hear any alert messages perfectly

### Solution
- building management functions are bundled together on a central platform
- includes a connected fire and intrusion alert system with 4,000 fire detectors and 520 sensors for both intrusion alert and controlling access to IKEA MAR
- 390 cameras fitted with Bosch’s Intelligent Video Analysis software
- public address system with 1,100 ceiling loudspeakers
Hala Koszyki
Warsaw, Poland

Hala Koszyki is a unique social and culinary spot where you can eat in several restaurants and bars or buy food products and take them home.
Hala Koszyki
Warsaw, Poland

Challenge
- aesthetic requirements needed to be fulfilled to provide a pleasant atmosphere
- various application areas: shops, bars, restaurants, warehouses, parking, office spaces, server rooms
- comprehensive evacuation procedures: large building with large numbers of people
- integration of various security systems from Bosch and other suppliers

Customer benefit
- due to the various application areas, Hala Koszyki needed products specifically tailored to each area in the building. Bosch was able to fulfill that requirement with numerous different products and integrated all of them into Building Integration System and BVMS.

Solution
- Hala Koszyki was equipped with video surveillance, intrusion and access control systems
- 128 moving and fixed cameras with and without internal analytics were integrated in different areas of the building
- access control through 120 access control readers as well as video analytics and 100 Professional Series detectors provide safety for employees and visitors
At Telford Shopping Centre, customers enjoy a selection of retail stores, restaurants, hotels and a movie theater. Sound is a key part of the customer experience, including ambient music, customer announcements, and safety messages. The existing public address (PA) system needed an upgrade to a future-proof and IP-networked solution.
**Telford Shopping Centre**  
**London, United Kingdom**

**Challenge**

- Adapt existing control room desk. Find end of lines for monitoring existing speaker circuits.
- Update obsolete system.
- Prevent security team from playing with system after hours.

**Customer benefit**

- Space-savings: 1 rack instead of 2. Less heat generated, less cooling required.
- Cost-savings: 2 batteries run the system. This reduces cost as the batteries should be changed every 4 years according to the British standards.
- Integrated standby amplifiers help reduce cost and space of rack housing.
- Secure IP solution for control product and external call station. Uses existing infrastructure when cabling to outstations external to the control equipment.
- Recorded messages can be played with a programmed button at call station.

**Solution**

- Control desk with multiple buttons for which PRAESIDEO was considered. Touch screen call station with programmed extension buttons.
- Replaced obsolete control equipment, kept existing speakers.
- PREASENSA control equipment replaced existing obsolete system.
- Control equipment connects via secure IP.
- Voice alarm system activates when fire alarm triggered or shopping center security activates manual evacuation.
- One button push to send center closing messages.

**Customer benefit**

- Space savings: 1 rack instead of 2. Less heat generated, less cooling required.
- Cost savings: 2 batteries run the system. This reduces cost as the batteries should be changed every 4 years according to the British standards.
- Integrated standby amplifiers help reduce cost and space of rack housing.
- Secure IP solution for control product and external call station. Uses existing infrastructure when cabling to outstations external to the control equipment.
- Recorded messages can be played with a programmed button at call station.
Stadiums
Officially inaugurated in October 2017, Ion Oblemenco Stadium in the Romanian city of Craiova is the country’s most modern football arena and has a capacity of over 30,000 seats. It is home to football club CS Universitatea Craiova and was ranked fourth on the Stadium DB website’s list for Stadium of the Year 2017.
Craiova Stadium
Romania

Challenge
- deliver a safety and security solution for large major event area
- professional sound systems capable of high-quality music reproduction and evacuation support
- monitoring of entry and exit points and surrounding area of the stadium

Solution
- first stadium in Romania built according to Euro 2020 guidelines
- effective and easy-to-use management and operation system
- BVMS Enterprise Video Management System, 211 IP cameras and 4 video recorders (96TB)
- sound system comprised of 3 brands: Bosch, Dynacord, Electro-Voice
- 4 Modular Fire Panels and 1,500 automatic fire detectors (optical, heat, combined)

Customer benefit
- high-quality equipment according to Euro 2020 guidelines
- modular public address and emergency sound systems with maximum reliability and speech intelligibility
- cost-effective and easy maintenance
The Stadio Filadelfia is a football stadium in the Italian city of Turin, Piedmont region. The old stadium was the venue of FC Turin from 1926 to 1963. In the stadium, the club celebrated its greatest successes in the 1940s as Grande Torino. From October 2015 to May 2017, the stadium was re-established at an old site with around 4,200 seats.
Stadio Filadelfia
Turin, Italy

**Challenge**
- it was necessary to implement a solution that would guarantee security and video editing match analysis

**Customer benefit**
- solution was chosen in particular for excellent video analysis and image quality
- resolution of 5 mega pixels is very effective
- in this way, during training, the cameras perform both a security function and a control on the players in the field for their fitness and technical-tactical aspects

**Solution**
- 30 video cameras (Bullet 4mp EVA • NBE-5503-AL)
- 10 Dome cameras NDP-5502-Z30L

“We can’t wait to test the cameras during the next Serie A league season.”
*Antonio Comi (General Manager Torino FC)*
The Ice Arena is located in the city of Astana. The arena is designed for 11,578 spectators and for large sports events as well as being located in a convenient place for public transport.

"Barys Arena" includes a field and sports facilities, which are used to hold competitions in winter sports in closed premises, games, performances and various kinds of shows.
Challenge
- prompt response and effective decision-making in the event of abnormal situations
- ensuring security, including when evacuating spectators
- providing comfort for visitors and participants

Customer benefit
- successful installation and commissioning of systems to ensure the safety of a multifunctional ice arena with a wide range of demands and different uses

Solution
- 2 FPA 5000 fire panels with more than 2,500 addressable fire detectors
- PRAESIDEO system with 500 speakers
- alarm functions of the perimeter are provided by 2 intrusion MAP-5000 panels for securing the building
- integration of BVMS based on DIVAR IP 7000
- all systems were united by Building Integration System
Traffic monitoring
Seminole County
Florida, USA

The Bosch video solution is used as part of an Advanced Traffic Management System in Seminole County, Florida.

“The county is extremely happy with the best-in-class support and guidance provided by Express Supply, Inc. and with the latest Bosch AUTODOME ITS Series VG5-ITS1080P-30X cameras due to their low light capabilities.”

Dave Muniz, Senior Coordinator, Seminole County

More information
Seminole County
Florida, USA

Challenge
- enhance mobility on arterial roadways using the latest technology, including video surveillance
- monitor traffic at intersections along various roadways in the county
- display video in the county’s Traffic Management Center and share with regional partners when needed

Customer benefit
- cameras allow real-time monitoring of arterial roadways and signalized intersections, enabling Traffic Management Center operators to verify traffic signal system operation, manage incidents, visually verify timing adjustments real-time, and more
- video sharing with regional partners – including the FDOT, neighboring counties and local cities within Seminole County – is made easy through the Bosch Video Management System

Solution
- AUTODOME ITS Series VG5-ITS1080P-30X 1080p HD cameras provide overlapping coverage at over 200 intersections in the county
- Low-light capabilities of the cameras provide full color video throughout night time hours with only basic roadway street lighting for illumination
- BVMS, Monitor Wall software and multi-channel decoders enable multiple video streams to be displayed at the county’s Traffic Management Center, which is staffed by a full-time operator
- Seminole County manages the BVMS system and allows local agencies to connect to the system using BVMS Client accounts
- a BVMS Mobile Video Server allows authorized Seminole County staff to remotely view live and playback video when needed
The Hong Kong-Zhuhai-Macao Bridge is a landmark infrastructure project, directly connecting Hong Kong to the mainland Chinese city of Zhuhai and Macau for the first time. The bridge extends over 55 kilometers— including underwater tunnels and two artificial islands that serve as customs ports.
Challenge

- different reading and usage habits between Hong Kong, Macao & mainland China
- customize the graphical interface of the system in traditional Chinese
- due to the application needs of different scenarios, the customer needs different types of public address systems

Customer benefit

- 24/7 safety for the high-security bridge and crystal-clear sound in all parts of the facility without disrupting the interior design
- one-stop solutions from a single partner

Solution

- nearly 8,000 speakers, more than 260 amplifiers
- more than 2,000 HD cameras
- multiple intrusion alarm systems for the artificial islands of Hong Kong-Zhuhai-Macao Bridge
- the installation incorporates 15 different models of ceiling, wall mount, horn and line array speakers to blend in with the facility’s modern interior
- over 200 LA3 VARI-directional array speakers to balance sound variations from different building materials

“In this project, we added the supporting intelligent call station of PRAESIDEO, which is usually used for airport projects. This was done to ensure that the staff can directly perform voice broadcasts through the call station during operation, thus making the security management more convenient.”

Wang Yiping, deputy general manager of Shanghai Saga Electronic Technology Co., Ltd.
DriveOhio
USA

DriveOhio is the center for smart mobility in Ohio and serves as the hub for all things autonomous and connected. It brings both public and private organizations involved in design, development, testing, use, and regulation of autonomous and connected technologies under one umbrella.

More information
Challenge

- detecting stopped or slowed vehicles on the road and ensuring no debris or other hazards
- automatic incident detection, such as queues at an exit ramp or wrong-way drivers
- early detection of pedestrians at intersections to improve their safety

Customer benefit

- during peak congestion, traffic monitors can open a SmartLane after performing a visual check
- dynamic message signs communicate road conditions, speed limits and when the SmartLanes are open or closed
- cost to develop SmartLanes are less than an additional lane

Solution

- DINION IP 7000 fixed cameras and ruggedized MIC IP pan-tilt-zoom cameras with built-in Intelligent Video Analytics to detect anomalies on the road
- incident detection via DINION IP 8000 thermal cameras and MIC IP cameras with built-in Video Analytics
- IP cameras with built-in Video Analytics configured to detect pedestrians, speed warnings and more
**Challenge**

- as part of its recent modernization efforts, the (PTC) sought to replace all of the analog roadside video cameras used to monitor traffic flow and conditions along the Pennsylvania Turnpike
- needing a technology partner, the PTC selected traffic control and management solution provider Signal Service, Inc.

**Customer benefit**

- the cameras help employees in the PTC’s Traffic Operations Center to fulfill their mission to quickly identify roadway incidents, disseminate information to the public, and dispatch the appropriate resources to provide a rapid response to customers in need
- the new HD cameras provide the PTC’s Traffic Operations Center with higher quality images, especially at night

**Solution**

- 80 AUTODOME IP starlight 7000i cameras designed for ITS applications are installed on 15 to 25 meter poles along the turnpike
- Signal Service worked with the PTC’s networking consultant to ensure the cameras would meet stringent data security and NDAA compliance requirements
- upgrading the infrastructure to IP enabled the PTC to eliminate video encoders and use PoE midspan injectors, resulting in reduced maintenance requirements and costs
- Signal Service also replaced the camera lowering technology from MG Squared (MG2) to install the latest MG2 CAT6a Ethernet Lowering Devices

“The project was completed on time and on budget. Through accurate planning and working closely with the Pennsylvania Turnpike Commission, we finished the project in a timely manner despite challenges associated with the COVID pandemic.”

Stephen Dowdall, Director, Intelligent Transportation Systems (ITS) for Signal Service, Inc.
Located in Phuket, Rawai Municipality was concerned about keeping tourists and residents safe on streets and around the water. Already using Bosch cameras, the municipality now wanted to leverage their investment by adding compatible analytics software to visualize data and monitor crowds. This also paid into the Thai government’s priority to promote smart cities.
Rawai Municipality
Thailand

Challenge

- Ensure security of a tourist-heavy area by monitoring activities and events in the area alongside the traffic.
- Count people for early detection of incidents.
- Monitor suspicious activity.
- Apply Intelligent Insights analytics to existing Bosch cameras.
- Scale to meet future requirements.

Customer benefit

- Cost efficient upgrade of existing Bosch system
- Software-driven traffic management
- Informed decision making and time efficiency

Solution

- AIoT software with Intelligent Insights to help end users manage and plan the traffic efficiently.
- Easy to understand and analyze dashboard to support.

“Intelligent Insights has provided Rawai Municipality with an informative, easy-to-understand dashboard to manage traffic flow better and keep people safe.”

Chatchai Khongmuang, Engineering Manager, Brilliant Tech Co., Ltd.
Tunnels
A milestone in tunnel construction with its location and technical advantages that reduces the journey between Europe and Asia to 5 minutes.

Named as the most successful tunnel project of 2016 by Engineering News Record (ENR).
Eurasia Tunnel
Istanbul, Turkey

Challenge
- one single platform for all systems
- monitoring entry & exit points
- sensitive and early fire detection

Customer benefit
- third-party integration with SCADA system
- third-party software for automatic traffic incident detection system
- cost-effective and easy maintenance
- comprehensive security systems
- cutting-edge technology

Solution

CCTV system BVMS with more than 500 cameras included:
- FLEXIDOME IP 7000
- DINION IP starlight 8000
- AUTODOME IP 5000 HD
- DINION IP 7000

Fire alarm system, managed by BIS:
- Modular Fire Panel FPA 5000 series
- 5500 addressable points divided over 50 loops
- FPA5000 system via software and hardware

Emergency evacuation system controlled by
- Bosch access control system at 40 points
The outdated, flawed public address (PA) system in the Mersey Tunnels in Liverpool had to be updated. In the event of an emergency, the PA system helps keep drivers safe. A fully IP-based distributed public address system with a high degree of flexibility was needed to help overcome the limitations of the current system.
Mersey Tunnels
UK

Challenge
- Integrate into existing fiber network and loudspeaker system.
- Stay fully functional at all times to ensure driver safety.
- Broadcast messages along the entire length of the tunnel.

Customer benefit
- Cost-efficient – integrates into existing infrastructure
- Flexible and scalable design
- Reliable from the moment of installation

Solution
- IP-based PRAESENSA public address and voice alarm system
- Smart-power concept and integrated redundancies
  - Perfect for both centralized and decentralized network topologies
Sydney Harbour Tunnel (SHT) is central to traffic flow across one of Australia’s biggest cities. Although the analogue surveillance system was robust and reliable, when the cameras and management system were due for an upgrade, SHT decided to undertake a system-wide digital upgrade.
Sydney Harbour Tunnel
Australia

**Challenge**
- Upgrade an analog surveillance system to digital.
- Make system enhancements during quiet periods, or with new and existing systems running in parallel.
- Plan carefully and carry out work while tunnel closed to traffic.

**Customer benefit**
- Fully integrated management solution.
- Synchronization to deliver highest levels of situational awareness in real time.
- All emergency traffic plans can be actioned via a single camera.

**Solution**
- 40 MIC 7000i PTZ cameras
- 84 AVIOTEC IP starlight 8000 fixed cameras with fire detection via Intelligent Video Analytics

“The installation of new Bosch IP cameras delivers improved performance, as well as onboard analytics that Sydney Harbour Tunnel will use to count vehicles, as well as to deliver an additional layer of fire protection.”

John Adams, Editor of SEN magazine
Warehouses
The Bosch Automotive Aftermarket distribution center in Itupeva, Brazil, is located about 70 kilometers from São Paulo. It is a central hub for the entire South American region and processes 68,000 shipments of key components every year.
AA Warehouses
Brazil

Challenge

- track movement of items, pallets and warehouse personnel from a logistics and security perspective
- detect inventory theft and track missing shipments in a complex security environment
- automation of time-consuming manual tracking processes

Customer benefit

- smart cameras act as IoT sensors that can identify products stored in the warehouse management system software
- solution prevents theft, heightens efficiency and improves shipment tracking
- customized solution reduces inventory costs by performing “virtual inventory” in real time

Solution

- Intelligent Video Analytics (IVA) technology built into Bosch cameras with a customized configuration of BVMS
- cameras with built-in IVA function processes image data in real time and detects suspicious activities
- direct interface between warehouse management system and BVMS that automatically cross-checks security incidents

“This is a real Industry 4.0 success story. The solution is technically complex and involves a high level of customization. But it’s a nice showcase for what is possible to achieve within these systems when the right resources and creative people get involved.”

Mario Verhaeg, Product Manager at Building Technologies
Others
Queensland-based OES Systems Pty Ltd monitors and maintains video solutions for residential customers, small commercial businesses, factories, and a growing number of rural customers. The company was looking for a way to manage customer solutions more efficiently and quickly, especially because some customers are located over 1000 kilometers away. OES Systems was open to adopting new technology to meet customer needs and business goals.

"Bosch Remote Portal is an easy-to-use platform that pulls all devices into one secure ecosystem to make remote monitoring and maintenance as simple as possible."

Earle Swan, Director, OES Systems Pty Ltd.
OES Systems
Australia

Challenge

▪ Manage many devices for different agricultural applications in rural areas in an effective way.
▪ Reduce time-intensive on-site maintenance visits.

Customer benefit

▪ Resolve key configuration issues immediately from afar.
▪ Manage different solutions for multiple customers with maximum efficiency and minimal on-site time.

Solution

▪ Bosch Remote Portal for remote monitoring of more than 70 cameras at many different locations.
▪ Remote access to change camera configurations, update firmware, and manage passwords.
Building solutions for a better life