



**BOSCH**

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## Cloud-based Services

[www.boschsecurity.com](http://www.boschsecurity.com)

Managed and Monitored  
Video Services for  
Financial Institutions

### Monitor, detect and protect

Financial institutions pose unique security challenges. It is of utmost importance to protect employees and patrons as well as assets. This can be difficult to accomplish with traditional security solutions, which typically protect a premise only when it is closed or provide evidence after an incident occurs. In addition, physical security guards are often cost prohibitive, particularly when having to deploy multiple officers across locations.

Financial institutions can greatly benefit by deploying remote video monitoring services, a proactive security solution that leverages traditional systems already in place – including surveillance cameras, intrusion systems and hold-up alarms – and complements them with professionally-trained remote monitoring professionals. This helps to protect employees and patrons and deter robbery, while streamlining business operations.



### Virtual Assistant

Central station video agents (operators) are prepared to immediately respond to hold-up/duress/panic alarms via real-time video and audio connection to prevent event escalation. They will also assist authorities with actionable intelligence on scene to facilitate the fastest and most-effective response.



### Virtual Escort

Video agents can use video and audio and relay connections to escort and assist lone employees during opening/closing procedures, ensuring their security, compliance and quality assurance with regard to business operations. Video escorts can also be used to protect after-hours night deposit customers, virtually sweeping the surrounding area to detect any potential threats, as well as monitor ATM maintenance procedures.



### Virtual Guard Tours and Intervention

Agents can perform routinely scheduled video guard patrols to detect suspicious activity or other compliance issues or hazards, such as gates or doors being left open or suspicious or illegally parked vehicles on site. In addition, using Bosch's Intelligent Video Analysis (IVA), you can set up specific rules to detect suspicious activity, such as a person loitering in or near the ATM machine. The agent can then issue voice-down commands via audio to thwart or deter event escalation.



### Video Verification

Video agents receive instant video evidence of any after-hours intrusion alarm, eliminating unnecessary false dispatches and providing responding authorities with real-time, actionable intelligence on site to create a high priority police response.



### Site Monitor App

A mobile application for a smartphone or tablet, with an easy-to-use interface, gives you the ability to monitor multiple locations from one device and view both live video and recorded events. Set up push notifications based on camera analytics rules to be notified on events of interest, such as a patron waiting to be attended to. The app also allows remote arming/disarming of the site at the touch of a button.



### Customer Traffic Reporting

Using the latest in security camera and advanced technology, like Bosch IVA, visitor traffic is monitored, analyzed and processed. Detailed reports are generated and available online to help you gain insight into your business to improve efficiency and performance.

#### A Tradition of Quality and Innovation

For over 125 years, the Bosch name stands for quality and reliability. Bosch is the global supplier of choice for innovative technology, backed by the highest standards for service and support.

To learn more about Cloud-based Services from Bosch for Financial Institutions, please visit [cloud.boschsecurity.com](http://cloud.boschsecurity.com), e-mail [security.cloud@bosch.com](mailto:security.cloud@bosch.com) or ask your security.