



**BOSCH**

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# Cloud-based Monitoring Services

[www.boschsecurity.com](http://www.boschsecurity.com)

Managed and Monitored  
Video Services for  
Retail & Restaurants

## Monitor, detect, protect and prevent

Retail and restaurant environments pose unique security challenges in that, in addition to assets, it is of utmost importance to protect employees and patrons as well. This is difficult to accomplish with traditional security solutions, which typically only protect a premise when closed (intrusion systems) or provide evidence after the fact (video surveillance systems).

What these environments really need in order to adequately protect people and assets is a proactive security solution that utilizes and encompasses the traditional systems already in place in many of these environments. What if these same systems could also help you better manage your business from an operational and customer value standpoint? Does that seem like a sound investment?



## Virtual Assistant

Central station video agents (operators) are prepared to immediately respond to hold-up/duress/panic alarms via real-time video and audio connection to prevent event escalation. They will also assist authorities with actionable intelligence on scene to facilitate the fastest and most-effective response.



## Video Verification

Video agents receive instant video evidence of any after-hours intrusion alarm, eliminating unnecessary false dispatches and providing responding authorities with real-time, actionable intelligence on site to create a high priority police response.



## Customer Traffic Reporting

Using the latest in security camera and advanced technology, like Bosch IVA, visitor traffic is monitored, analyzed and processed. Detailed reports are generated and available online to help you gain insight into your business to improve efficiency and performance.



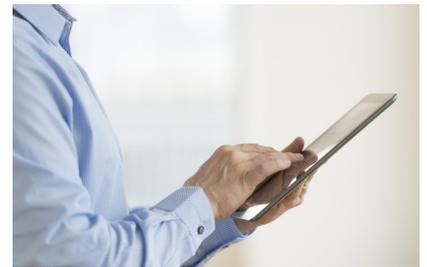
## Virtual Escort

Video agents can use video and audio and relay connections to escort and assist lone employees during opening /closing procedures, ensuring their security, compliance and quality assurance with regard to business operations. Video escorts are particularly helpful in environments such as jewelry stores, pawn brokers and pharmacies where high value and high target inventory and assets are kept.



## Virtual Guard Tours and Intervention

Agents can perform routinely scheduled video guard patrols to detect suspicious activity or other compliance issues or hazards, such as gates or doors being left open or suspicious or illegally parked vehicles on site. In addition, using the audio connection, agents can perform standard voice down announcements to alert patrons to the presence of video surveillance and deter anyone on site with malicious intentions. This is also useful in preventing employee theft.



## Site Monitor App

A mobile application for a smartphone or tablet, with an easy-to-use interface, gives you the ability to monitor multiple locations from one device and view both live video and recorded events. Set up push notifications based on camera analytics rules to be notified on events of interest, such as a patron waiting to be attended to. The app also allows remote arming/disarming of the site at the touch of a button.

### A Tradition of Quality and Innovation

For over 125 years, the Bosch name stands for quality and reliability. Bosch is the global supplier of choice for innovative technology, backed by the highest standards for service and support.

To learn more about Video Verification from Bosch Cloud-based Monitoring Services, please visit [boschsecurity.com](https://www.boschsecurity.com) or send an e-mail to [security.cloud@bosch.com](mailto:security.cloud@bosch.com)